



Enhancing Learning Technology Performance

Improving Student Experience while increasing accessibility & productivity

Educators are increasingly partnering with specialist learning technology providers to optimize their learning technology platforms and provide global support coverage to its students & faculty.

Learning Management Systems (LMS) offer a centralized system for students and faculty to access learning and training modules, enhance their performance and increase productivity. Shrinking budgets and operational issues have started taking center stage. IT organizations are now partnering with Learning Technology service providers to support their LMS administration activities.

Learning Administration Service Offerings

Cognizant offers a blend of both platform and operational support services. Our offerings include:

- Platform Services provide technology support required to ensure optimal utilization of client's investments in Learning platforms.

- Operational Services facilitate effective and efficient management of training and academic departments to meet client's larger institutional objectives.

Through our comprehensive Learning Administration solutions, Cognizant helps its clients to focus on strategic training and learning initiatives. We leverage industry best practices with proven expertise in large scale environments so that you can be relieved of all operational challenges which will be managed by us.

Cognizant's Services Across the LMS Spectrum

Cognizant's Learning Administration solutions are a blend of strong technology backbone derived from its industry leading learning technology partners and a metrics-driven approach for managing customer's Learning Administration & maintenance needs.



Figure 1

Consult

- Consult with educators to draft learning technology road maps.
- Assist in identifying the right LMS product from niche providers - Open Source systems or custom built.
- Facilitate operational services for effective and efficient management of training and academic departments to meet larger institutional objectives.
- Provide guidance on multiple systems to enhance learning experience - Learning portals, Learning content environments, Virtual classrooms and Mobility.

Implement & Integrate

- Customize base product to meet customer's business requirements.
- Develop customized reports.
- Integrate multiple systems with the LMS to provide a consolidated and centralized learning environment.

Migrate

We have experience of migrating thousands of courseware & data records which have earned industry recognition for our clients & us.

- Provide migration services to a new LMS or upgrade support to a newer version.
- Deliver migration services including courseware and user history migration.

Support

- Provide L1, L2 & L3 support services for institution's global customization demands and assist their users to counter system issues.
- Deliver global support in multiple languages and time zones.

Report & Analyze

- Develop custom reports to provide different views - employee performance, competencies, learning compliance etc.
- Integrate with Learning Analytics to enable stakeholders analyze everything from Learning effectiveness to LMS system performance.

Why Cognizant Interactive?

Cognizant Interactive has extensive experience working across multiple LMS products to support customers from LMS customization, implementation to administration & support.

- Over 2,000 resources spread across the globe, including experience strategists, designers, developers, and content specialists.
- Recognized as one of the largest global learning services provider in the industry with expertise in providing full service learning & content solutions.
- Accelerators, frameworks to enable end-to-end solutions from LMS migration to learning analytics.

The Future of Learning is Here.

For more information go to: <http://www.cognizant.com/education> or contact us at EducationInquiry@cognizant.com

About Cognizant

Cognizant (NASDAQ: CTSH) is a leading provider of information technology, consulting, and business process outsourcing services, dedicated to helping the world's leading companies build stronger businesses. Headquartered in Teaneck, New Jersey (U.S.), Cognizant combines a passion for client satisfaction, technology innovation, deep industry and business process expertise, and a global, collaborative workforce that embodies the future of work. With over 75 development and delivery centers worldwide and approximately 187,400 employees as of June 30, 2014, Cognizant is a member of the NASDAQ-100, the S&P 500, the Forbes Global 2000, and the Fortune 500 and is ranked among the top performing and fastest growing companies in the world. Visit us online at www.cognizant.com or follow us on Twitter: Cognizant.



Cognizant

World Headquarters

500 Frank W. Burr Blvd.
Teaneck, NJ 07666 USA
Phone: +1 201 801 0233
Fax: +1 201 801 0243
Toll Free: +1 888 937 3277
Email: inquiry@cognizant.com

European Headquarters

1 Kingdom Street
Paddington Central
London W2 6BD
Phone: +44 207 297 7600
Fax: +44 207 121 0102
Email: infouk@cognizant.com

India Operations Headquarters

#5/535, Old Mahabalipuram Road
Okkiyam Pettai, Thoraipakkam
Chennai, 600 096 India
Phone: +91 (0) 44 4209 6000
Fax: +91 (0) 44 4209 6060
Email: inquiryindia@cognizant.com