



Cognizant® Safe Workforce

Monitor and manage employee health risks to reopen with confidence.

Workforce health and safety—the new imperative

Operating a business that can navigate through and be resilient in the face of widespread health concerns requires careful monitoring and management of employee well-being. Companies need to instill a sense of confidence in their employees, helping them understand that reasonable precautions are being taken to keep them safe from disease and contagion while at work—wherever that workplace may be. This confidence must also extend to anyone who interacts with the workforce and needs to feel that same level of security—from customers to contractors.

With so many variables in play, this is a tall order. Humans alone can't possibly keep track of all necessary public health data, disinfecting procedures and in-person interactions. Businesses need technology to provide insights that facilitate quick, informed decisions, along with the ability to act rapidly and ensure workforce safety. These technology-based precautions, combined with human engagement where appropriate, are the new ideal state companies must reach. Because the safeguards an organization enables today will set the foundation for how it navigates tomorrow's challenges.

Cognizant Safe Workforce

Cognizant Safe Workforce is an integrated solution created in partnership with Salesforce and built upon the Work.com platform. The solution helps orchestrate employee routines by monitoring wellness, managing activity while in the workplace and enabling contact tracing should an employee be diagnosed with or exposed to an illness.

A health and safety command center for enhanced situational awareness

To help businesses achieve better situational awareness and decision-making, Cognizant Safe Workforce enables an insightful view of relevant employee and public health data. Integrating building and internet of things (IoT) sensors and other data, management can assess not only employee health and well-being, but also the environment in which they operate.

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Reassurance from a human touch

While automation is one key to managing unforeseen health crises, certain safety tasks perform better with a human touch—and can improve employee experiences in an already stressful situation. To help, Cognizant provides staffing, as well as process and incident response support to ongoing operations. These services assist with initiatives like contact tracing and telehealth visits to reassure employees that health risks and personal safety concerns are being addressed promptly.

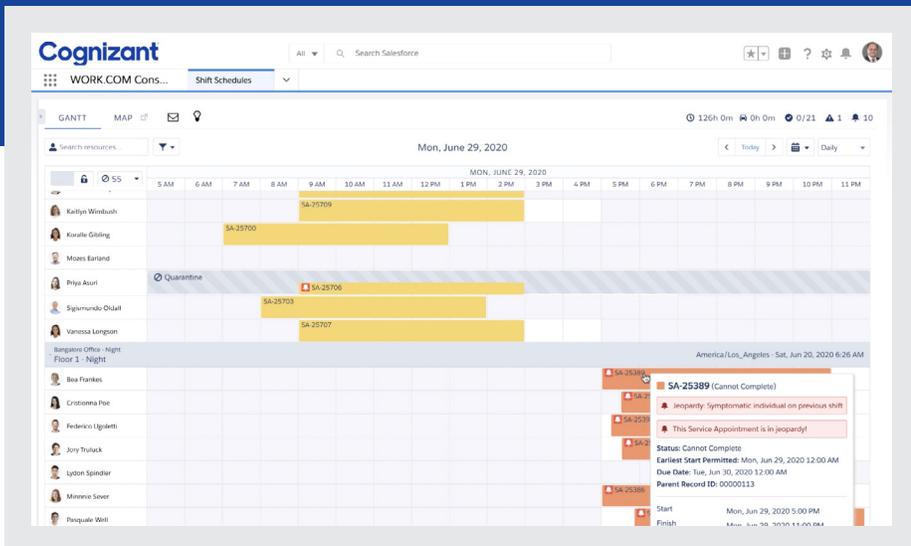
Delivered by a premier Salesforce partner

As a Global Strategic Partner of Salesforce, Cognizant has a successful track record in planning and delivering complex Salesforce solutions. We maintain a large team of Salesforce-certified consultants, bringing innovation and deep cross-industry domain expertise to our projects. Our acquisitions, like Advanced Technology Group and Lev, demonstrate that we are strengthening our Salesforce expertise to deliver the customer-centricity, growth and innovation our clients demand.

How it works

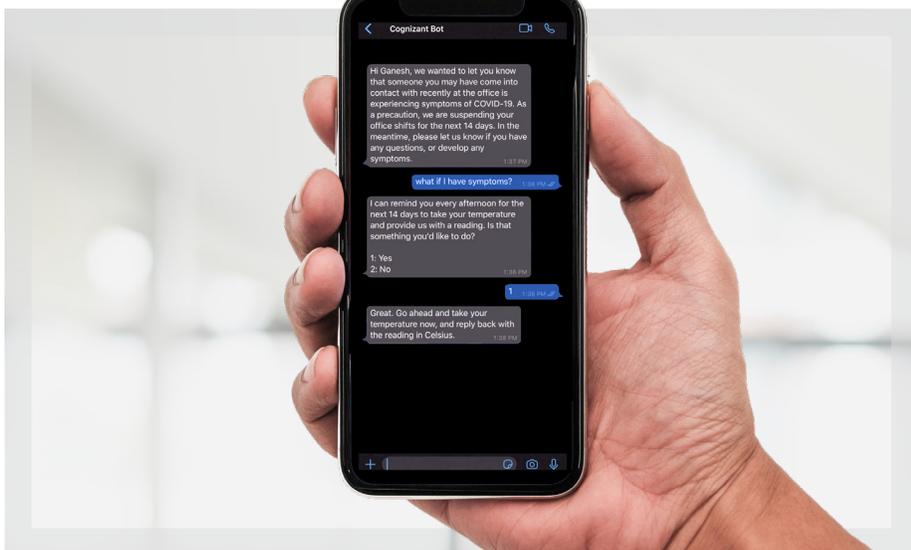
Cognizant Safe Workforce presents management with information about public health conditions, office capacity, employee health, workforce confidence and shift schedules for an insightful view of overall safety. Workers can be assigned tasks based on preference, well-being, training and safety requirements, such as occupancy limits. The solution staggers arrival times to minimize contact, and its built-in governance feature helps enforce safety. Day-to-day hygiene, such as frequent handwashing, is encouraged through automated reminders. If connected to IoT sensors, the solution also helps enforce social distancing and occupancy limits.

In an example scenario, if an employee registers a fever upon entering or exiting the workplace, Cognizant Safe Workforce would cancel upcoming shifts and notify affected employees. It would also initiate contact tracing and alert those who may have interacted with the person in question. Should an employee feel they need a medical evaluation, they can access self-guided at-home tests and on-demand telehealth visits provided by registered nurses. Meanwhile, leadership is able to track, manage and apply insights for informed decision-making as the scenario unfolds.



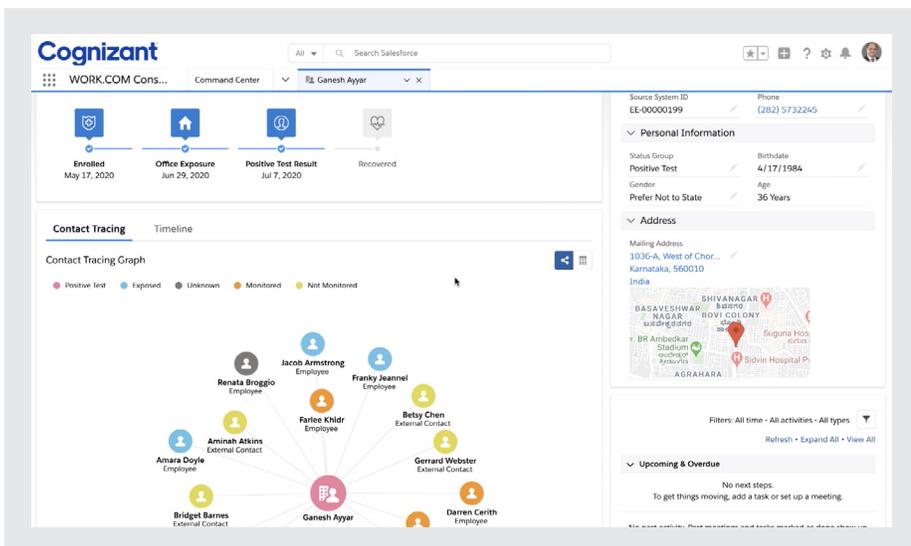
Shift Management

Dynamically manage number, timing and staffing of each shift to ensure safe operations.



Health Notifications

Rapidly communicate with employees and managers when a health issue is identified.



Contact Tracing

Contain known infections to minimize spread and business disruption.

Contact your
Cognizant
representative
to learn more.

What makes Cognizant Safe Workforce different?

Our solution optimizes Work.com features and complements the platform's capabilities to help manage employee health risks. The unique combination of data access, staffing support and integration expertise with a leading software platform makes Cognizant Safe Workforce a clear and compelling option for companies seeking viable return-to-work programs and long-term resilience.

Features

- Command center
- Wellness monitoring
- Shift management
- Contact tracing
- Omnichannel communications
- Employee training
- HCM and IoT data integration
- Staffing options for contact tracing and telehealth

Benefits

- Keep employees and customers safe from contagion
- Mitigate known contact with infected persons quickly
- Instill confidence in all stakeholders
- Comply with laws and regulations
- Enable business resiliency

Be resilient with Cognizant Safe Workforce

Cognizant Safe Workforce helps companies monitor employee health, foster a safe workplace and take proactive steps if an issue arises. By providing a view of health and activity, employees can feel confident while staying productive. With our solution in place, organizations will have the tools they need to operate safely, remain resilient and navigate disruptions like a pandemic or other widespread health concerns.

About Cognizant

Cognizant (Nasdaq-100: CTSH) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Headquartered in the U.S., Cognizant is ranked 194 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at www.cognizant.com or follow us [@Cognizant](https://twitter.com/Cognizant).

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