



## Cognizant TriZetto® ClaimSphere® Clinical+

### Enabling payer-provider collaboration to improve the quality of care

The ClaimSphere Clinical+ digital platform helps health plans abstract clinical data from medical records for prospective supplemental data and retrospective HEDIS® Medical Record Review (MRR). It shares member-level gaps-in-care information with providers for HEDIS measures and the exchange of patient-level detailed analytics.

With ClaimSphere Clinical+ health plans can quickly acquire clinical data, closely monitor gaps in care to improve efficiencies and eventually chart an evidence-based performance-driven provider incentive program. This helps organizations shift from volume-based provider-centric systems to patient-centric health-focused ecosystems.

Health plans can optimize HEDIS scores by closing gaps in care and collect compliant events for HEDIS hybrid measures. Using dashboards and reports enable plans to closely monitor operational and business metrics, with visibility into the status of abstraction, to measure performance and then align payer and provider value-based contracts with quality improvement initiatives to maximize revenue.

Cognizant provides end-to-end healthcare quality improvement services. Our clinical data acquisition and care gap closure platform, ClaimSphere® Clinical+, focuses on helping payers and providers navigate the value-based shift and drive overall quality improvement.

ClaimSphere Clinical+ enhances organizations' payer-provider collaboration to:

- Increase revenue and cost savings by participating in various value-based initiatives
- Improve quality ratings
- Track clinical data acquisition and provider performance in real time
- Streamline the HEDIS MRR process
- Close gaps in care faster

# Cognizant®

## Solutions highlights

Bi-directional Gaps in Care Interface	Supplemental Clinical Data Acquisition	HEDIS Hybrid Medical Record Abstraction	NCQA Audit Assistance
<p>Helps assign accountable ownership of quality measures to providers and empowers them with real-time actionable insights on patient-level gaps in care</p>	<p>Provides an efficient process for collecting and analyzing medical records from the provider community</p>	<p>MRR abstraction workflow for HEDIS hybrid and state-specific measures</p>	<p>Enables seamless Medical Record Review Validation (MRRV) and Primary Source Verification (PSV) audits</p>
<ul style="list-style-type: none"> <li>• Leverages configurable quality programs using HEDIS and Star measures</li> <li>• Integrates clinical data with admin claims data to help improve quality ratings through more accurate data collection</li> </ul>	<ul style="list-style-type: none"> <li>• Administers end-to-end workflow management for gaps-in-care assignment, abstraction and review using customized workflows</li> <li>• Improves productivity and reduces error rates by providing users with measure-specific education material</li> <li>• Integrates HEDIS with native pseudo-claim generation for ClaimSphere</li> </ul>	<ul style="list-style-type: none"> <li>• Does bulk uploads of and automatically assigns medical records</li> <li>• Includes user friendly abstraction forms for all HEDIS hybrid measures and state measures</li> <li>• Displays member compliance status across events and components, including compliance by admin, supplemental and hybrid data sources</li> </ul>	<ul style="list-style-type: none"> <li>• Generates a package for 16 selected MRRV members by measure group for numerator compliant and excluded members</li> <li>• Includes auditor reports like all medical record numerator positives &amp; exclusions and hybrid samples configuration summary</li> <li>• Identifies compliance or exclusion events with a single click</li> </ul>

## Key benefits

- Improves quality of care, patient outcomes, quality ratings and financial performance
- Yields better quality data, faster, and closes gaps in care more effectively
- Abstracts chases faster and increases MRR-compliant members
- Provides seamless and timely HEDIS reporting via auto synchronization with ClaimSphere® QaaS (Quality as a Service)

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## About Cognizant

Cognizant (Nasdaq-100: CTSH) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Headquartered in the U.S., Cognizant is ranked 194 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at [www.cognizant.com](http://www.cognizant.com) or follow us [@Cognizant](https://twitter.com/Cognizant).

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