



Launch Your ACO with Cognizant's ACO 5i Framework

Accountable Care Organizations (ACOs) are poised to transform healthcare's efficiency, delivery of care and reimbursement models. Accomplishing these goals requires ACOs to reinvent traditional industry processes and operations. Such reinvention demands an information technology infrastructure that supports new processes, new regulations and new interactions among caregivers and patient populations. It requires tighter integration among business and clinical systems. It will depend on insightful analytics driven by more and better data, rewired operations that support patient-physician collaboration and the flexibility to adapt as the healthcare industry evolves.

Implementing these requirements is a capital-intensive proposition and involves skills and experience beyond your organization's core expertise of delivering high quality patient and population care.

Cognizant's ACO 5i Framework

Our ACO 5i Framework encompasses all the qualities and capabilities your organization requires to establish a successful ACO:

- **IT infrastructure** built for new population management, clinical collaboration and outcomes-based reimbursement models.
- **Interoperability** of key clinical and business systems.

- **Insights** gained from comprehensive reporting and predictive analytics.
- **Involvement** of all ACO stakeholders through collaborative tools and portals.
- **Incentives** that drive quality of care, better population health and improved performance.

We can deliver our ACO 5i Framework as a complete ACO implementation solution or provide just the components you require, including:

- Assessment and planning
- Clinical integration and interoperability
- Performance improvement analytics and reporting
- Collaborative care management and care coordination
- Revenue cycle management

Assessment and Planning

Shifting to an ACO's shared risk payment model requires substantial realignment of resources and systems currently optimized for fee-for-service models. Cognizant will help your organization thoroughly evaluate its ability to make that shift and support new quality compliance and risk-management paradigms. Our assessments cover the following:

- End-to-end readiness
- Business and IT
- Collaborative care management
- Revenue cycle management
- Performance improvement analytics

- Data governance across data quality, data management, data policies and risk/recovery management

Performance Improvement, Analytics and Reporting

With ACO analytics from Cognizant, you'll have the data required to assess and monitor the performance of your ACO, address challenges and identify opportunities. We provide you comprehensive visibility into these key areas:

Clinical Integration and Interoperability

We ensure you have the clinical functions and interoperability necessary to support optimal coordination of care, care management and population health and wellness initiatives. Our capabilities include custom building IT components or implementing commercial off-the-shelf (COTS) product(s). Our services include:

- Building a longitudinal health record
- Integration of bio-medical devices
- Standardized order sets and clinical pathways
- Collaborative care portals

- Population health metrics
- Quality metrics
- Predictive analytics
- Financial metrics
- Big Data analytics

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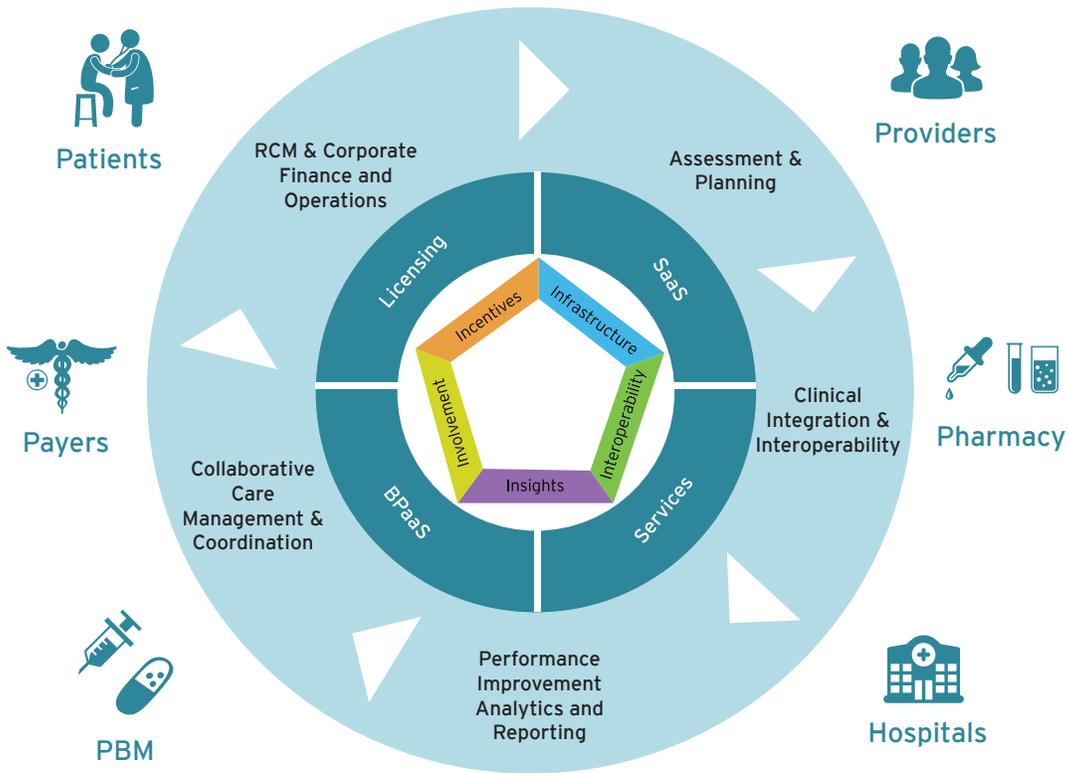


Figure 1

Collaborative Care Management and Coordination

ACOs must provide collaborative and well-coordinated care to improve the patient experience and manage the new risk-reward reimbursement model. Cognizant provides both IT and business process services to support collaborative care management, including information delivery to all stakeholders through multiple channels, including social outlets and mobile devices. We enable your organization to successfully implement the necessary platforms and provide clinical services supported by our global clinical team in the following areas:

Population Health Management

- Population identification and risk stratification
- Care plan work flow design and development
- Care coordination services
- Disease registries

Patient Education and Outreach

- Patient engagement and education
- Transition of care/post-discharge care
- Health risk assessments
- Medication reconciliation
- Rx compliance

Quality of Care

- Interactive assessments management
- Care gap analysis
- Utilization management

Revenue Cycle Management

Cognizant will help you manage evolving risk-sharing payment models, including efficient management of shared savings disbursements.

- Budget planning and risk management
- Payment models and contracting
- Shared savings disbursement
- Enterprise RCM; longitudinal financial records
- Ongoing financial performance monitoring and governance

Launch Your ACO with Cognizant

Establishing a successful ACO requires rethinking operating models, processes and how clinicians and patients interact to improve quality of care and manage new financial risks. Cognizant's ACO 5i Framework provides the infrastructure, interoperability, insights, stakeholder involvement and incentives your organization's ACO will need to deliver improved care, manage population health and reduce costs. For more information contact us at inquiry@cognizant.com, or visit us online at www.cognizant.com.



About Cognizant

Cognizant (NASDAQ: CTSH) is a leading provider of information technology, consulting, and business process outsourcing services, dedicated to helping the world's leading companies build stronger businesses. Headquartered in Teaneck, New Jersey (U.S.), Cognizant combines a passion for client satisfaction, technology innovation, deep industry and business process expertise, and a global, collaborative workforce that embodies the future of work. With over 50 delivery centers worldwide and approximately 166,400 employees as of September 30, 2013, Cognizant is a member of the NASDAQ-100, the S&P 500, the Forbes Global 2000, and the Fortune 500 and is ranked among the top performing and fastest growing companies in the world. Visit us online at www.cognizant.com or follow us on Twitter: Cognizant.



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