QicLink™ PPO Management

Provider network management system

Does your provider network management system offer you the versatility you need to manage your own PPO business, as well as manage plans accessing multiple external provider networks? Administering plans within a complex preferred provider organization (PPO) requires high efficiency and flexibility.

Integrated with the QicLink™ system, the PPO component provided by The TriZetto® Group, Inc. enables users to efficiently reprice negotiated benefits for contracted providers, and offers

Simplify complex PPO management.

The PPO component automatically recognizes contracted providers and applies negotiated payment methods.

all the administrative functions you need to process PPO benefits, link to internal pricing schedules, and track discount information. This component provides the options you require to establish point-of-service plans, process claims, and reimburse providers and enrollees according to the contracted rates.

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Automation, multiple options offer flexibility.

With the PPO component, you can establish unique contracting arrangements on a provider by provider basis, or link many providers to a master record in which the reimbursement terms are stored.

Variations of a PPO network in terms of provider participation and/or reimbursement schedules can be established through the use of a unique provider ID. There is no limit to the number of different network contract IDs that a provider can be linked, and up to 50 network contract IDs can be linked to a single plan ID.

The PPO component enables you to support a wide variety of fee schedules and repricing methodologies. Individual fee schedules can be established, along with standardized fee schedules such as Medicare and Medicaid. Pricing based on resource-based relative value scale (RBRVS),

UCR percentages and MDR percentages are also available. Facility/hospital pricing terms can be defined based on per diem or case rates, as well as on other criteria such as diagnosis, revenue code, place of service or DRG. Provider-based overrides allow you to automate exceptions to the fee schedules at a procedure-code level. Lastly, the PPO component also supports the loading of custom fee schedules furnished by an external provider network.

During claim adjudication, benefits are calculated based on the provider's participation in the network and the associated reimbursement amount for the dates of service. If the service is out-of-area, the system can auto-assign a different pay schedule established for that OOA service.

Since the PPO component is integrated with the QicLink system, many standard reports contain PPO information allowing you to do comparative analysis.

Enhance PPO management capabilities.

Enhance your PPO management capabilities with the powerful flexibility, improved accuracy and ease of use offered by the PPO component, including:

- Identification of contracted and non-contracted providers by employer group and/or by plan

- Records can be loaded or updated to the PPO program while adding provider data to QicLink electronically.

- Automatic application of appropriate rates with no adjuster intervention

- Accommodation of different contract structures, including fee schedules, discount percentages, per diems, relative value scale (RVS) factors, RBRVS and negotiated rates

TriZetto is Powering Integrated Healthcare Management®

Integrated Healthcare Management is the systematic application of processes and shared information to optimize the coordination of benefits and care for the healthcare consumer. It is fueled by the convergence of core benefit administration, care management, and constituent engagement. The intersection of these competencies enables payers to leverage data to more systematically stratify, engage and reward constituents and personalize interactions with them in order to motivate healthy behaviors, increase the effectiveness of treatments, reduce the cost of care and drive better results. Only TriZetto has invested in a long-term architectural approach to bring core, care and constituent capabilities together and enable payers to achieve the vision of Integrated Healthcare Management.

For more information on TriZetto PPO Management Services and how TriZetto can help you enhance revenue growth, drive administrative efficiency, and improve the cost and quality of care, visit **www.cognizant.com/trizetto**

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