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TriZetto QicLink PlanBuilder Functionality

The PlanBuilder functionality built into the TriZetto® QicLink™ solution incorporates multiple tools that allow you to easily configure plans for your growing business.

With an intuitive design based on a graphical user interface (GUI), the TriZetto® QicLink™ PlanBuilder software delivers a streamlined methodology for plan configuration. A single easy-to-use application consolidates multiple programs. In addition to medical plan data, there are tabs for configuring disability, dental, PPO network and HRA plan components. Logical descriptions built into the selectable data values enhance the userfriendliness of the PlanBuilder software.

Multiple tools within PlanBuilder simplify the process of configuring new plans and making changes to existing ones.

Default plans

Default plan functionality is a valuable tool in PlanBuilder, especially when multiple individual plans have slight variations from each other. For example, there may be multiple plans with the same benefit design that vary only in the office copay, deductible or out-of-pocket amount.

In these instances, you can link the individual plans to a default plan. Each individual plan then stores the deductible, out-of-pocket, coinsurance components and any other variances in benefit codes to the default plan. In claim processing, the individual plan components are read first, followed by the default plan.

Copy plan

The copy plan feature simplifies the process by which changes to existing plans are made. A new plan revision level can easily be established by copying the current plan and making the changes to the new revision level. The copy functionality is also available within the plan, for changes such as the deductible, out-of-pocket, copay, PPO benefit overlays, stop loss and benefit codes. In addition to establishing new plan revision levels, the copy plan feature can also be used to establish a new plan. When doing so, you have the option to copy certain components, such as dental and/or HRA parameters. You can then make the modifications needed for the new plan, thereby saving significant time.

Plan templates

If a plan design configured in the QicLink platform has widespread applicability in the future, it can be established as a plan template. As a generic plan, such a template will contain a standardized set of benefit codes, linked to standardized sets of coinsurance, deductible and out-of-pocket codes.

It can then be used for future plans, in which you can enter and maintain specific limit values.

In addition to establishing an entire plan as a template, specific components of a plan design can also be identified as templates.

Such components include, but are not limited to a particular deductible, out-of-pocket or copay setup. Using templates can increase the overall efficiency of plan building.

One of the hallmarks of the QicLink PlanBuilder software is its ability to support diverse and complex plan designs. These include features such as multiple tiered networks linked to a plan; high deductible health plan (HDHP) requirements for minimum deductibles and maximum outof-pocket amounts; varying copays by provider specialty, location of service, frequency limits and exceptions by procedure code; varying out-ofpocket accumulation types and cost of business calculation methodologies, to name a few.

Additional PlanBuilder components are available for QicLink customers who license the Auto Dental, Disability or HRA modules.
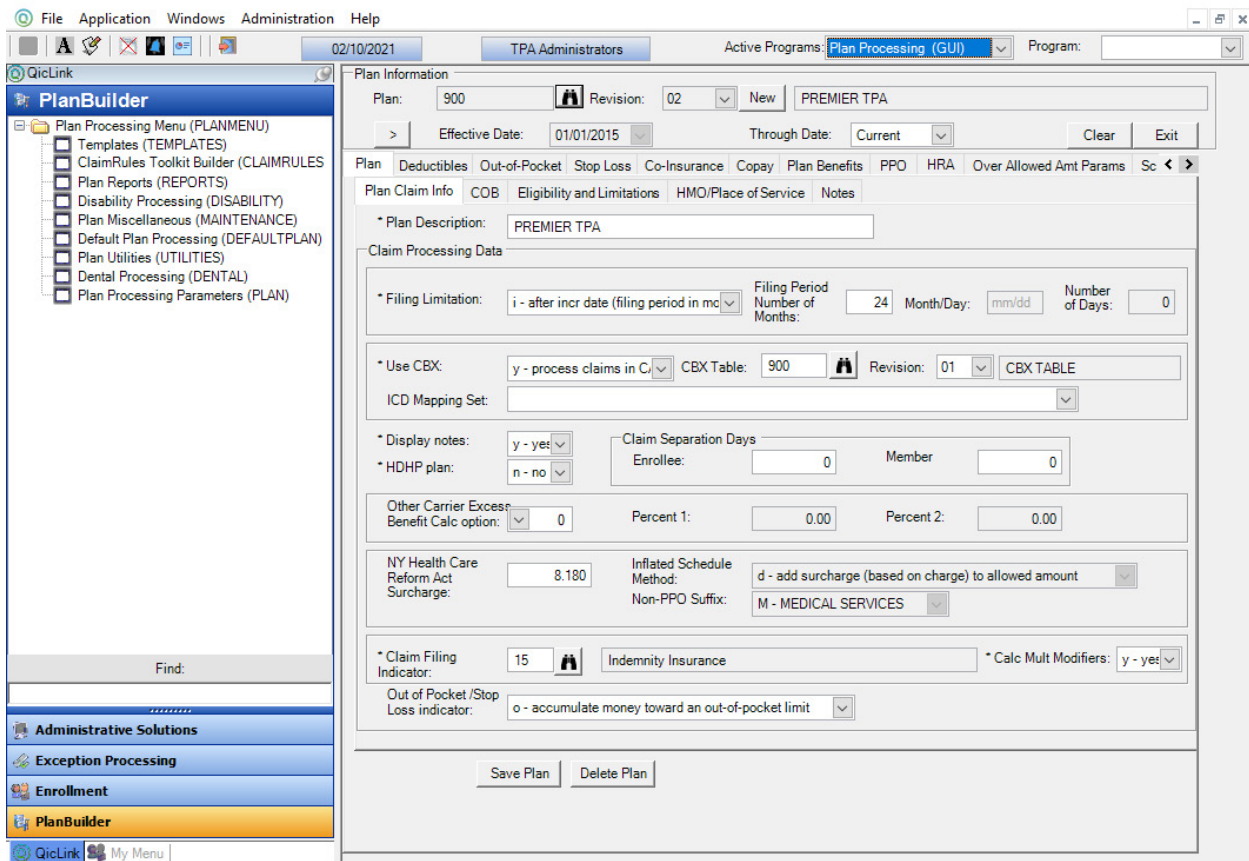
Auto Dental

Dental plan configuration within QicLink PlanBuilder is at the dental procedure code level and includes details such as valid tooth number, minimum/ maximum patient age, alternate procedure and waiting period. Both the copy functionality and the default plan feature are available in dental configuration to enable easy set up.

Disability

Disability benefit configuration in QicLink PlanBuilder includes the method of disability benefit calculation (percentage of salary or flat amount), the applicable waiting period for benefits commencement, the appropriate tax percentages, payment frequency, and maximum and minimum payment amounts, among other features.

HRA

It is within the PlanBuilder configuration for Health Reimbursement Accounts (HRA) that the employer HRA contribution schedule cycle is established, as well as the maximum benefit per individual and family. Also set up here are the business rules for mid-year enrollment, enrollment cut-off dates, HRA roll-over amounts and assignment of benefits.

The QicLink PlanBuilder solution incorporates multiple tools to make plan configuration a streamlined process that supports consistency across plans and more rapid implementation of new business.

QicLink is part of the Cognizant line of TriZetto Healthcare Products—a portfolio of software products that helps healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care, and improve the member and patient experience.

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