Solution overview

TriZetto® QicLink™ Disability Short-Term and Long-Term Disability Claims Administration

Does your benefits administration system allow you to easily establish parameters for long- and short-term disability claims—including payment frequencies and benefit calculations?

If you administer disability benefits, you know the importance of having the flexibility to accommodate differing plan designs. The TriZetto® QicLink™ Disability component is a comprehensive solution that is fully integrated with the QicLink™ system to manage your short-term and long-term disability benefits processes. From specifying a disability benefit plan and establishing claim and payment generation parameters to year-end W-2 information processing, this solution delivers enhanced processing efficiency and accuracy.

The QicLink™ Disability module is part of the Cognizant line of TriZetto Healthcare Products—a portfolio of software products that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve the member and patient experience.

System flexibility simplifies the administration of disability benefits. Automated reporting of year-end W-2 information.

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Options that enhance your business strategy

The Disability module provides users the ability to establish and maintain benefit parameters for each disability plan type, including but not limited to the method of calculation, payment frequency, multi- level benefits, rate per day. System-wide, group- specific and enrollee-specific tax rates for Federal, Medicare Social Security, State and two user-defined withholds can be established.

Both short- and long-term benefits can be linked for processing—with payments, as well as checks and worksheets, generated automatically based on the duration and frequency defined by the user. If required, the QicLink™ system can be set to hold claims automatically.

QicLink™ Disability Benefits supports multiple, automated offset and integration amounts to reduce payments, and closes claims without intervention after the last payment is sent. You can also enter prior claims history for ongoing disabilities which commenced prior to the business's effective date on the system. Reporting of year-end W-2 information to both claimants and the IRS is automated and identifies tax deductions taken from the claimant's gross benefit payment.

Make your operation more effective

Enhance your business capabilities by taking advantage of the benefits this system has to offer:

• Increased efficiency - enter claim information only once; payments are generated automatically via user-established parameters

• Greater accuracy - proper claim coverage is assigned by incurred date

• Enhanced flexibility - user-defined options for method of calculation, payment frequency, maximum and minimum payments, waiting period

• Improved operational oversight - multiple reports available for reviewing disability claim activity

• Comprehensive year-end processing - automated calculation and reporting of W-2 information

Reach your objectives faster

In addition to the TriZetto® QicLink™ Disability Benefits system, we offer an extensive line of solutions and services that harness the power of digital to optimize your business. Achieve new levels of performance and efficiency with Digital Business, Digital Operations, and Digital Systems and Technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency and improve cost and quality of care, visit **www.cognizant.com/trizetto**.

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