



Data Sheet

TriZetto® QicLink AutoDental™

Support auto-adjudication for dental plans

Does your dental plan solution have the capacity to administer today's more complex dental programs with increased automation, accuracy and consistency?

QicLink AutoDental is a comprehensive dental management solution that is deeply integrated within the TriZetto® QicLink™ Enterprise core administration system. It is designed to give you control over dental plan administration processes ranging from dental plan set-up to check printing. Whether you are looking to achieve operational efficiencies or manage complex dental benefits programs, AutoDental delivers the functionality you need.

Increase productivity and
enhance the rate of
auto-adjudication for
dental claims

Reduce costs with electronic submission and auto-adjudication

AutoDental incorporates user-defined dental processing edits established for each procedure code and plan to drive increased auto-adjudication for claims and encounters. In addition to improving productivity, processing accuracy and consistency are enhanced because decisions are universally applied by a defined set of processing criteria.

When used in conjunction with QicLink ClaimWorkflow, AutoDental enables you to accept claims electronically from multiple sources— including clearinghouses and direct provider submission. Work queues can be established for the purpose of routing the exception claims/encounters that are not eligible for automatic adjudication and require review by an examiner. Criteria for routing can be plan-specific, and based on a variety of dental edits such as whether pre-authorization or x-rays are needed for the procedure, an invalid or missing tooth, a waiting period for the procedure, to name a few.

Robust Configuration

AutoDental benefit configuration is established at the dental procedure code level and is designed to maximize dental claim automation. For ease and speed of configuration, you can build default dental parameters and copy/modify them to meet clientspecific dental plan designs and processing rules.

Among the many available dental processing edits are:

- Validation of appropriate tooth and surface
- Application of waiting period specific to the procedure code/type of service
- Assignment of an alternate procedure code
- Coverage determination based on patient age and/or relationship to the enrollee
- Assignment of tooth chart designation
- Turnover of accumulation by benefit or by procedure code
- Payment parameters by provider specialty code

The AutoDental solution supports fee-for-service, PPO and full point-of-service dental plans.

Usual and customary data from third party vendors can be downloaded and utilized in the calculation of allowed amounts.

Streamlined processes

Dental administration in AutoDental is further streamlined through multiple embedded processes. Dental pre-authorizations can be generated, including pretreatment estimates. These pretreatment estimates can then be converted to claims after the dental services are delivered. As claims are processed by AutoDental,

the member's tooth chart is automatically updated to reflect the service rendered. You are also able to schedule automated orthodontia payment processing on either a monthly or quarterly basis, reducing manual tracking processes

AutoDental is designed to help you:

- Maximize your automation of dental claim adjudication
- Increase productivity, accuracy and consistency
- Reduce processing costs
- Administer diverse dental plan designs
- Support client-specific dental processing rules

Reach your objectives faster

In addition to TriZetto QicLink AutoDental, we offer an extensive line of solutions and services that harnesses the power of digital to optimize your business. Achieve new levels of performance and efficiency with digital business, digital operations, and digital systems and technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto® Healthcare Products can help you enhance revenue growth, drive administrative efficiency, and improve cost and quality of care, visit www.cognizant.com/trizetto.



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