TriZetto® Learning Services

The right training at the right time

In today's dynamic healthcare environment, it's challenging to maintain a skilled workforce. Organizations that flourish are the ones that embrace learning as a core competency.

TriZetto Learning Services offers professional training and certification services to increase user adoption and competency across your healthcare operations. Our multitiered framework employs a comprehensive selection of content, delivery channels and expert services. From new hires and power users to product experts, we have you covered every step of the way.

TriZetto learning services offers:

- TriZetto® university subscriptions
- Premium training services
- Professional certification programs

Key benefits from investing in learning and development

- Improve workforce knowledge and minimize skills gaps

- Consistent use of software, tools and business processes

- Keep pace with evolving regulations, product functionality and technology

- Provide an efficient path to proficiency for new hires

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TriZetto university subscriptions

A flexible, affordable training solution that empowers learners to forge their own path to expertise based on their products and job role:

- Self-paced digital courses and videos
- Virtual instructor-led training sessions
- On-demand lab environments for practice
- Social learning features, communities and instructor forums

Subscriptions are available for 1 to more than 1,000 users on an annual per-user term basis, with the flexibility to add, remove or re-allocate users each term as needed.

Premium training services

When you're ready to take learning to the next level, we offer a menu of additional services that can be tailored to your unique organizational needs and business goals:

- Onsite, remote and hybrid training programs
- Curriculum tracks for configuration, technical and operations audiences
- Discovery assessments and strategic learning plans
- Customized digital courses and instructor-led workshops

Professional certification programs

Certifying your workforce increases the number of qualified in-house personnel available to operate your TriZetto solutions, which builds self-sufficiency, improves operational efficiency and reduces your total cost of ownership.

Our certification programs include:

- Tracks designed for both business and technical roles
- Written and hands-on practical exams

- Extensive coverage, from basic functionality to real-life configuration and maintenance scenarios

Also included with Certification is a detailed Performance Analysis Report, which makes it easy to identify knowledge and skill gaps within your organization.

Proven results, meaningful outcomes

Training and certification available for:

- Facets®
- QNXT™
- NetworX Suite®
- CareAdvance™
- TriZetto® Communication Systems
- TriZetto Elements®
- Encounter Data Manager
- ClaimSphere®
- TriZetto® StarSERV®
- TriZetto® Connected Health Solutions

- **100% of our instructors** are TriZetto Product Certified, ensuring that your employees gain the full spectrum of knowledge and skills they need to be self-sufficient
- **90% of training participants** report improved job performance, translating your training investment into real-world cost savings and operational efficiency
- **93% of training participants** would recommend us to their colleagues, which we consider the best measure of success and a strong indicator of the value we can provide to your employees

Ready to learn more?

For more information about how TriZetto Learning Services can help you meet your training objectives call 1-800-569-1222 or contact us at **Training@cognizant.com.**

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