Trizetto® Interoperability Privacy and Consent Engine

Authorizing interoperability data sharing on-demand

A strategic approach to interoperability supported by nimble, software-as-a-service (SaaS) products allows healthcare payers to comply with federal interoperability rules and securely enable authorized, on-demand access to member data. With the right solutions, your interoperability investment can extend your IT infrastructure and become an organizational asset that scales to meet increasing demands for data access and powers future growth.

The TriZetto® Connected Interoperability Solution is a set of SaaS products designed and developed to deliver secure on-demand access to member data from payer core systems. Deployed modularly and supported by Cognizant's advisory, utilization and enablement services, the Connected Interoperability Solution can support your organization's unique technology needs and strategic goals.

Real-time consent management

Delivering authorized access to member's clinical and administrative data to a third party on-demand requires digitized consent for real-time validation with respect to applicable federal, state, local and tribal rules related to the disclosure of Protected Health Information (PHI). The establishment of an easy-to-use authorization workflow gives members the assurance that access to their data is granted only to approved parties.

The TriZetto® Interoperability Privacy and Consent Engine is part of the Connected Interoperability Solution and delivers the consent processing, management and audit capabilities needed to support your compliance through a SaaS delivery model that scales with changes in demand. The Interoperability Privacy and Consent Engine governs authorization to release information in real-time, allows members to select and authorize personal representatives, and tracks and audits consent records, associated third-party data requests as well as disclosures

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to third parties to support compliance. Future releases will allow healthcare payers to configure privacy rules to meet federal, state, local, tribal and organization-specific rules. Through configurable rules and real-time processing, the Interoperability Privacy and Consent Engine:

- Enables members, third parties and healthcare plan employees to grant, update and revoke consent to share PHI.
- Extends consent management workflows to external systems like customer service platforms and member portals via application programming interfaces (APIs).
- Facilitates user inquries through a modern, easy-to-use interface.
- Allows healthcare plan employees to manage HL7® FHIR® standard consent resources.
- Creates an audit history of HL7® FHIR® standard consent resources and history of PHI access and disclosures.

On-demand data access management

Real-time consent authorization gives members the ability to authorize access and transmission of their data on-demand and can help members use data to better understand and manage their health. By making a strategic investment in how you support and manage consent, you can support compliance requirements while extending your IT infrastructure and enabling expanded, authorized data access in the future.

Deploying the Interoperability Privacy and Consent Engine alongside Cognizant services and the Connected Interoperability Solution can accelerate your interoperability program by building a foundation for compliance support, scaling capabilities, delivering business agility and improving operational efficiencies.

Contact your account manager to learn how the TriZetto Interoperability Privacy and Consent Engine can deliver real-time, secure data access to suport your interoperability strategy.

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