



Data Sheet

TriZetto® Facets® Enrollment Toolkit

Inserting intelligence into enrollment processing.

Good customer service requires highly efficient enrollment processes that maximize automation.

For automated enrollment to be effective, however, incoming records must be monitored and managed to ensure consistency in form and content. Common external challenges, such as extraordinarily high volumes and inconsistent formatting, must also be accommodated.

The TriZetto Facets Enrollment Toolkit is a set of integrated tools and adapters that streamlines the enrollment process. The toolkit increases the autoenrollment success rate by intelligently managing the data receipt and correction process for enrollment records.

The Facets Enrollment Toolkit is part of the Cognizant® line of TriZetto Healthcare Products—a portfolio of software products that helps healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care, and improve the member and patient experience.

Increase data accuracy, decrease IT involvement

The Facets Enrollment Toolkit reduces the effort

The Facets add-on for enrollment record management includes:

- User-friendly interfaces.
- Extensive flexibility.
- Keyword file creation.
- Error file reader and troubleshooting tool.
- Activity audit log.

needed to address erroneous or incomplete enrollment data by correcting inbound enrollment files and validating them against applicable member enrollment record rules prior to submission.

Because the toolkit processes these records outside of the Facets database, it supports a fully auditable repository.

The toolkit can also be tailored to import proprietary file formats and accommodate unique inbound enrollment file types. Using the solution's advanced online editing capabilities, data can be corrected and verified using both essential MMS validation and basic user-defined validation rules.

The Facets Enrollment Toolkit delivers the following key advantages:

- **Intelligent processes.** Smartly and automatically shape, edit and correct data before it is submitted to Facets.
- **Efficient workflows.** Streamline data processing and improve first-pass submission acceptance rates.
- **Flexible design.** Improve customer satisfaction by using custom maps and scrubbers to accept a wider range of data feeds.
- **User friendly.** Identify and fix data errors using a tool developed specifically for non-IT specialists.
- **Data tracking.** Support troubleshooting and auditing with an audit log of activity.
- **Record validation.** Use the keyword file generator to eliminate the hassles of manually scripting the necessary keyword file.

Cognizant services: End-to-end solutions for your business

In addition to the TriZetto Facets Enrollment Toolkit, we offer an extensive line of solutions and services that harnesses the power of digital to optimize your business. Achieve new levels of performance and efficiency with digital business, digital operations, and digital systems and technology capabilities from Cognizant.

Comprehensive tools support automation:

- Scrubbers, maps and adapters help enable error-free record submissions, regardless of customer or regulatory requirements.
- Issues resulting in resubmits are quickly identified and addressed.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency, and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com/trizetto.

About Cognizant

Cognizant's Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry's most pressing IT and business challenges—from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. For more information, visit www.cognizant.com/healthcare.



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