



Data sheet

TriZetto Learning Services: TriZetto University Subscription

Ensure staff proficiency to improve performance, efficiency and compliance

In today's dynamic and highly complex healthcare environment, cultivating a skilled workforce is essential for streamlining operations, controlling costs, keeping pace with evolving regulations and improving member service.

A strong workforce is crucial to the success of your organization. Providing your team with proper training on your organization's technology is essential for enhancing user adoption and competency across healthcare operations. In addition, providing opportunities for associates to hone their business and professional skills can significantly contribute to your organization's success. Yet, in the fast-paced, digital healthcare landscape, associates often find it challenging to maintain productivity while integrating new technologies and learning new skills.

Elevate your team with a TriZetto University learning subscription

Unlock your team's potential and drive efficiency with our professional training and certification service, TriZetto® University Subscription. This flexible and cost-effective training solution goes beyond traditional e-learning to elevate staff and organizational performance.

Developed with input from our client base and our experienced subject matter experts, and led by TriZetto product-certified instructors, our learning courses are designed to empower your team with the knowledge and skills they need to succeed.

Customers agree on the value of a TriZetto University Subscription

- 90% reported enhanced job performance, leading to cost savings and improved operational efficiency
- 93% of participants would recommend the training to their colleagues
- Satisfaction rates:
 - Course materials: 97%
 - Improved job performance: 95%
 - Instructor effectiveness: 99%

Our curriculum covers a wide range of topics, including:

- Product application and technical courses
- Product and industry certifications
- Healthcare fundamentals courses
- Commercial centers of excellence
- Business and professional skills
- Leadership
- Health and wellness

**“Excellent training course!
The instructor was effective,
patient and knowledgeable.
Best training I’ve had in years.”**

**- Client participant, QNXT™
Technical Foundations**

Customize learning based on job roles and individual preferences

The TriZetto University Subscription makes access to learning easy by combining multiple learning tools into a single user-friendly platform. Users can learn at their own pace in the format that works best for them. Learning options include:

- Instructor-led training
- Self-paced learning
- Hands-on, on-demand labs
- Social learning opportunities
- Communities
- Instructor-led forums

These diverse learning methods allow learners to chart their own paths to expertise based on the solutions they use and their job roles.

For subscribers aiming to obtain professional certifications, we provide customized curricula for various certification programs, including: TriZetto-certified product-certified Business Associate, TriZetto-certified product-certified Technical Associate and Cognizant-certified U.S. Healthcare Professional.

**“I have worked with the Facets® claims application for more than 15 years,
and taking this course exposed me to functions I did not know existed.”**

- Client user, Facets Claims Inquiry (self-paced)

Get the most from your investment

Our training subscription provides the flexibility you need to maximize your investment. You can add users anytime, transfer unused subscriptions, reassign users up to three times annually, and easily renew or cancel services each term.

Empower your workforce and elevate your organization to new heights

By enrolling in the TriZetto University Subscription, you can ensure your workforce is fully prepared to manage the complexities of healthcare operations, resulting in enhanced efficiency and improved patient outcomes.

Ready to learn more? Contact us at Training@cognizant.com