



# TriZetto Learning Services

## The right training at the right time

TriZetto® Learning Services offers professional training and certification services to increase user adoption and competency across your healthcare operations. Our multitiered framework employs a comprehensive selection of content, delivery channels and expert services. From new hires and power users to product experts, we have you covered every step of the way.

### TriZetto Learning Services offers:

- TriZetto training subscriptions
- Premium training services
  - Product, technical and end-user training
  - Train-the-trainer programs
  - Custom training workshops
- Professional certification programs
- Desk-level procedure development

## Key benefits from investing in learning and development

- Improve workforce knowledge and minimize skills gaps
- Strengthen key business metrics including claims adjudication and accuracy rates
- Reduce time to proficiency for new hires up to 50%
- Keep pace with evolving regulations, product functionality and technology

## TriZetto training subscriptions

An affordable training solution that empowers learners to forge their own path to expertise based on their products and job role:

- Self-paced digital courses and videos
- Virtual instructor-led training sessions
- On-demand lab environments for practice
- Social learning features, communities and instructor forums

Subscriptions are available for 1 to 1,000+ users on an annual per-user basis, with the ability to add, remove or reallocate users each term as needed.

## Premium training services

Our instructor-led and digital training programs offer high-quality curriculum, interactive learner experience and flexible delivery options. Programs can be tailored to your unique organizational needs and business goals.

- Curriculum tracks for configuration, technical and operations audiences
- Learner-centered methodology emphasizing active participation and engagement
- Customized digital courses and instructor-led workshops

## Professional certification programs

Certifying your workforce increases the number of qualified in-house personnel available to operate your TriZetto solutions, which builds self-sufficiency, improves operational efficiency and reduces your total cost of ownership.

Contact us today at [Training@cognizant.com](mailto:Training@cognizant.com)

## Training and certification available for:

- Facets®
- QNXT™
- NetworX Suite®
- CareAdvance™
- TriZetto Communication Systems
- TriZetto Elements®
- Encounter Data Manager
- ClaimSphere® and StarSERV®

## Desk-level procedure development

We will create tailored processes and procedures that maximize the potential of your software and ensure smooth and efficient operations.

## Proven results, meaningful outcomes

- **100% of our instructors** are TriZetto product-certified, ensuring that your employees gain the full spectrum of knowledge and skills they need to be self-sufficient
- **90% of training participants** report improved job performance, translating your training investment into real-world cost savings and operational efficiency
- **93% of training participants** would recommend us to their colleagues, which we consider the best measure of success and a strong indicator of the value we can provide to your employees



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