Data sheet

TriZetto® Facets® Accumulator Synchronization

Reduce risks and improve efficiencies when managing benefits accumulator data

A TriZetto Facets® Open Access Solution premium offering designed for operational efficiency and automations to build real-time interfaces to manage accumulator data between Facets and third party vendors.
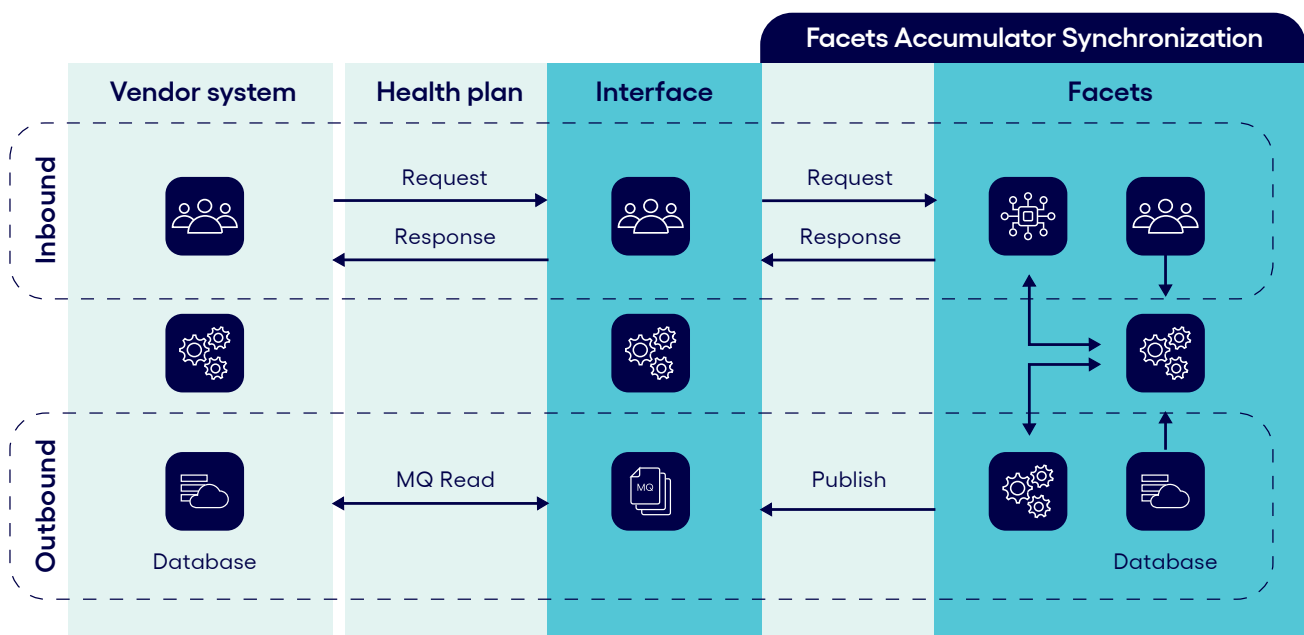
Batch driven interfaces are inefficient. Latency between processing and updating accumulator balances between core medical and third party ancillary benefits such as pharmacy, mental health, dental and vision can cause data imbalance. This imbalance can potentially result in incorrectly paid claims and may negatively impact bottom line results—causing many plans to resort to costly manual reconciliation processes to address this problem. ACA Compliance requirement with maximum out-of-pocket (MOOP) limits for an individual and family is further driving the need for an improved synchronization solution—as all benefits, regardless of type, need to accumulate toward a single MOOP.

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Facets Accumulator Synchronization:

- Enables 24/7 operations by eliminating batch dependency. Near real-time synchronization using a MQ based interface and service between Facets and ancillary benefit platforms
- Helps to reduce data latency issues like outdated balances. Increased efficiency in handling accumulators helps to reduce operational cost
- Delivers near real-time synchronization of member/family level limit and deductible accumulator updates between vendor system and Facets
- Helps to reduce overcharging or over paying of benefits. Improved data accuracy applies benefits on correct balances which in turn improves customer satisfaction
- Provides flexibility and scalability to accommodate health plan business growth

TriZetto® Facets® Accumulator Synchronization - Solution overview

Improved accuracy and data communication

The Facets Accumulator Synchronization solution provides near real-time accumulator synchronization between Facets and third party vendors through REST Web services and MQ Interfaces. Facets Accumulator Synchronization is a Business Value Bundle (premium offering) within the TriZetto Facets Open Access Solution. The Facets Open Access solutions are part of the Cognizant line of TriZetto Healthcare Products—a portfolio of software products that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve consumer experience.

Pre-mapped to the TriZetto Facets core administration platform to allow rapid implementation and smooth integration,

Facets Accumulator Synchronization reduces the administrative time required to handle accumulators that are not correctly synchronized at the time of claims processing. The solution improves the accuracy of accumulator data, supports near real-time delivery and helps ensure that deductible and benefit limits are properly applied. Facets Accumulator Synchronization may be purchased and deployed on a licensed or hosted basis.

Services to help you reach your objectives faster

In addition to Facets Accumulator Synchronization, we offer an extensive line of solutions and services that harness the power of digital to optimize your business. Achieve new levels of performance and efficiency with Digital Business, Digital Operations, and Digital Systems and Technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency, and improve cost and quality of care, call **1-800-569-1222** or visit **www.cognizant.com/trizetto**.

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Cognizant's Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry's most pressing IT and business challenges—from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. For more information, visit **www.cognizant.com/healthcare**.

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