



## Solution overview

# TriZetto CareAdvance Provider

## Integrating utilization management efficiencies into provider workflows.

Utilization management (UM) initiatives are critical to achieving regulatory compliance and an integral component of today's new provider reimbursement arrangements.

The challenge of streamlining UM processes while minimizing provider administrative burdens has created barriers to the adoption and effective application of UM programs. Program success depends on how effectively UM can be integrated into existing provider workflows, and how quickly and easily UM functions can be performed.

## Streamlining and accelerating workflows

CareAdvance Provider® streamlines and accelerates the workflows associated with health plan and provider authorizations. The application offers health plans a pre-integrated connection to physicians' offices, so doctors can automate authorization processes with greater consistency and compliance with medical policies. It reduces the resources needed by enabling provider self-service and auto approving most electronically submitted authorizations.

## TriZetto CareAdvance Provider helps health plans:

- Increase administrative savings
- Reduce cost of care
- Enhance revenue potential

CareAdvance Provider is part of the Cognizant line of TriZetto® Healthcare Products—a portfolio of software products that helps healthcare organizations enhance revenue growth, drive administrative efficiency, and improve cost, quality of care, and the member and patient experience. CareAdvance Provider supports the Clinical CareAdvance® functionality within the CareAdvance suite—Cognizant's comprehensive care management solution.

## Key benefits

**Increased administrative saving.** Providers can create and manage authorization requests during the authorization process to eliminate plan costs associated with manually processing faxes and calls from providers.

**Reduced cost of care.** Health plans can manage inpatient and outpatient utilization costs by systematically controlling the authorization process.

**Enhanced revenue potential.** Win new businesses through enhanced utilization management capabilities and retain existing physicians through improved satisfaction.

## Automation for efficiency and satisfaction

In addition to capturing standard authorization data, CareAdvance Provider can be configured to automatically request additional information unique to a provider's needs. Health plans can easily add, view and extend inpatient and outpatient authorization requests for services.

Plans can also extend the guidelines and protocols defined in Clinical CareAdvance to automate authorizations and increase auto-approval rates. Pre-integration with Clinical CareAdvance makes provider and member data available in real time, so physicians and medical staff can check eligibility and retrieve a member's clinical profile (Continuity of Care Document standards) containing pertinent information from the care management application.

CareAdvance Provider enables automated and secure bidirectional communication regarding authorization requests between health plans and physician offices to reduce phone calls and manual processes such as mail or fax. Providers can attach documents, images and files at the authorization level within the care management system to provide additional relevant information.

## Rapid deployment

Both payers and providers require solutions that can be deployed quickly and function within existing processes and workflows. Integrated with the TriZetto CareAdvance solution, CareAdvance Provider helps health plans streamline and automate case, disease, utilization and population management, and engages constituents via a single, comprehensive data platform.

## Reach your objectives faster

In addition to TriZetto CareAdvance Provider, we offer an extensive line of solutions and services that harness the power of digital to optimize your business. Achieve new levels of performance and efficiency with Digital Business, Digital Operations, and Digital Systems and Technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency, and improve cost and quality of care, visit: [www.cognizant.com/trizetto](http://www.cognizant.com/trizetto).



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