

World of connected digital experiences



of companies are embarking on a CX transformation journey right now

Industries fast adopting digital at scale are:



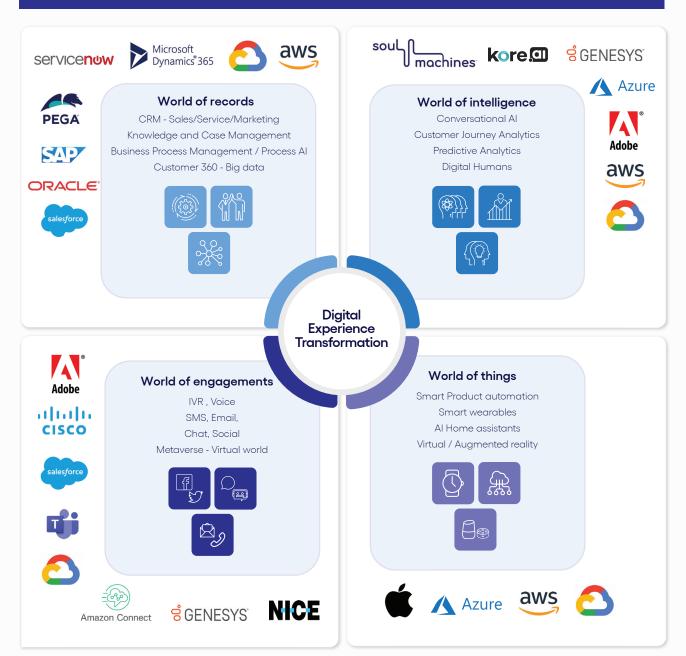








Unlike the common belief, customer experience transformation is not just about incubating self-service and facilitating customer - agent interactions. It involves modernization of complex system layers in client's X'perience ecosystems across various modes of customer engagements.



To learn more about Cognizant's Customer Service Transformation offerings and how we help our clients, reach out to us at DigitalCX@Cognizant.com

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