



INSURANCE – Guidewire

# Building a robust, scalable P&C claim center

## The challenge

A large insurance company was looking to build a modular, secure platform of services for its brokers and customers. This would encompass their claim, billing, and policy centers as well as their data hub.

They wanted an integrated Cloud 360 automated service delivery platform capable of delivering services 24/7. Cognizant partnered with this claim center to implement a system with built-in resiliency, availability, and scalability to handle rapid deployments.

## The approach

We recommended our cloud transition methodology to accelerate the move to Guidewire InsuranceSuite™ and minimize business disruption. Cognizant's end-to-end Cloud Steps Transformational Framework delivered efficiency and insights at every step of the automated service delivery process. Framework accelerators included prebuilt solution blueprints and patterns, migration tools, factory models, performance dashboards, a governance framework, cloud infrastructure management and integrated change management.

With nearly 35,000 insurance industry experts certified across insurance domains and the software development lifecycle, we are the IT partner of choice for 130-plus insurance clients globally. Our expertise includes implementations, testing, data management, application managed services, mobile and portals and upgrades.

## P&C digital hub streamlines and automates claim center processes

AWS delivers resiliency, high availability, and on-demand scalability in every solution. Guidewire becomes the central source for all critical customer and financial data, rate and product definitions, workflows, and business rules across all lines of business. Cognizant helps bring it all together and deliver:

**100%** Automation of core processes

**Faster** response to market opportunities and challenges

**Single**, comprehensive view of broker and customer activities

**End-to-end** integration of customer, transaction, and financial data

## About the Partnership

Cognizant (Nasdaq-100: CTSH) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. We engineer modern businesses to improve everyday life. Our unique industry-based, consultative approach helps clients transform technology, re-imagine processes, and transform experiences ensuring businesses remain agile, relevant, and ready to run more innovative and efficient enterprises.

With AWS as our partner, we focus on the outcomes that matter most to businesses and underpin our solutions with deep industry experience and market-leading IP. Cognizant has more than 12,000 trained AWS practitioners, more than 6000 AWS certified professionals, dedicated AWS certified consultants in 43 countries, hundreds of customer launches, and successes, and more than 70 transformational blueprints to drive innovation beyond cloud migration.

As a premier consulting partner, Cognizant hold numerous AWS competencies, including AWS Mainframe Migration, AWS SAP, AWS Migration, AWS Financial Services, AWS HPC, AWS Healthcare, AWS Life Sciences, AWS ML and MLOps, AWS Security and AWS Travel and Hospitality. Partner programs include AWS Well Architected, AWS Managed Service Provider, AWS Marketplace Seller, AWS Solution Provider Program, and AWS Public Sector Solution Provider.



Cognizant (Nasdaq-100: CTSH) engineers modern businesses. We help our clients modernize technology, reimagine processes and transform experiences so they can stay ahead in our fast-changing world. Together, we're improving everyday life. See how at [www.cognizant.com](http://www.cognizant.com) or [@cognizant](https://twitter.com/cognizant).

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