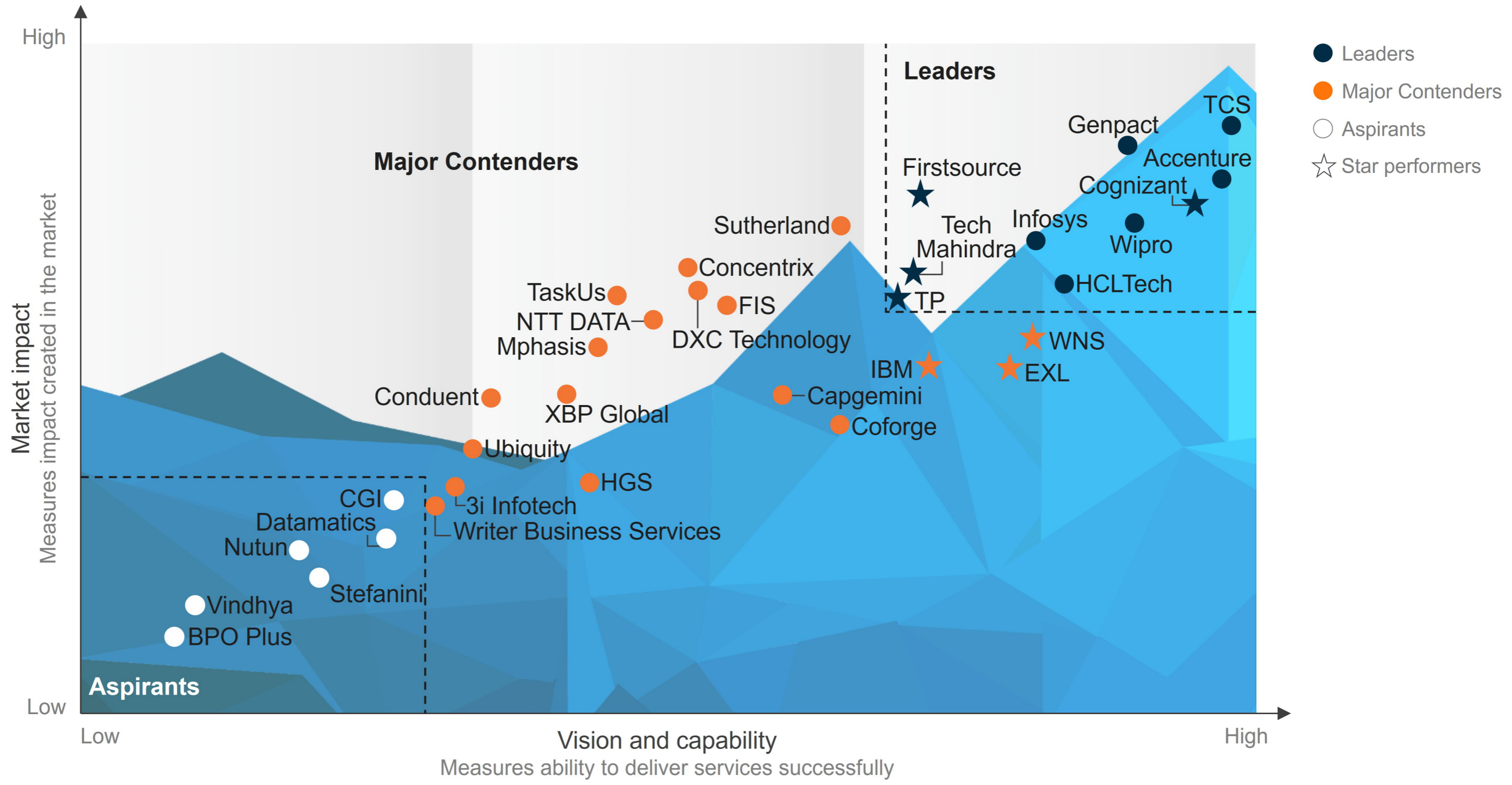


Everest Group Banking Operations – Services PEAK Matrix® Assessment 2025^{1,2}



¹ Assessments for BPO Plus, Capgemini, CGI, Conduent, Datamatics, Nutun, NTT DATA, and Stefanini excludes service provider inputs and are based on Everest Group's proprietary Transaction Intelligence (TI) database, provider public disclosures, and Everest Group's interactions with BFS buyers. XBP Global and Genpact have partially participated in this assessment
² This analysis reflects the capabilities and data of WNS prior to its acquisition by Capgemini and XBP Group is evaluated based on Exela's capabilities and reflects Exela's pre-acquisition positioning.
 Source: Everest Group (2025)

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