



"Cognizant continues to strengthen its banking operations portfolio with domain-led offerings across core banking, lending, cards and payments, and KYC, supported by a diversified client mix spanning global and mid-tier financial institutions," said Srawesh Subba, Practice Director, Everest Group. "Its AI-first delivery framework, anchored by the Neuro suite alongside Matterway and Flowsource, enables orchestration, decision augmentation, and straight-through processing that drive measurable cycle time and error-rate reductions. Buyers also value its proactive approach to automation opportunity identification and flexible delivery staffing. These capabilities have contributed to Cognizant's position as a Leader in Everest Group's Banking Operations Services PEAK Matrix® Assessment 2025."