Direct operating costs – putting you in control

From fuel to maintenance, from crew to catering, direct operating costs (DOC) are key to your airline's financial efficiency. You need control over every penny. With Cognizant's DOC solution, you can unlock between 0.5% and 2% of savings per year.

Streamlined operations: generative AI speeds up claims processes and communication with your suppliers

Full transparency: dashboards and analytics give your procurement and finance teams visibility in real time

Saves time and money: significantly reduce maintenance claims processing time with automated workflows and pinpoint invoicing discrepancies that could save you hundreds of thousands

Advanced technology – including AI and machine learning – streamlines invoice management and reconciliation so that your airline only pays for services it's used. Your procurement and finance teams will benefit from top-tier supplier contract management and real-time data insights.

With tools that predict coming trends and analyse spending patterns, you get accurate, real-time insights into your costs – helping you make faster decisions and prevent overpayments. Choose the managed service model to work alongside Cognizant's dedicated team of airline experts, improving the service you get on an ongoing basis.

Key benefits

Save on numerous expenditure categories: 0.5%–2% on annual DOC costs

Seamless, quick implementation

More control and continuous improvement: accurate activity-based costing, predictive analytics and improved supplier management