



Healthcare provider

TriZetto Provider Clinical Data Exchange Solution

Traditional approaches to clinical document exchange rely on manual processes, such as faxing, phone calls and proprietary portals, which all increase costs and slow care delivery. Additionally, more than **one in five physicians** report spending **8 to 15 hours per week** in the EHR outside normal work hours—time spent primarily on administrative tasks or indirect care such as prior authorizations, quality measure reporting, documentation or referrals.^{1,2} These inefficiencies undermine patient satisfaction, staff morale and the broader goals of modern healthcare. While technology has transformed many aspects of care, payer-provider collaboration remains fragmented. Providers are often left navigating complex rules without the tools or data needed to succeed.

¹ <https://www.ama-assn.org/practice-management/physician-health/doctors-work-fewer-hours-ehr-still-follows-them-home>

² https://physiciansfoundation.org/wp-content/uploads/2018/02/US_Physician_Practices_Spend_More_Than_15.4_Billion_Annually_To_Report_Quality_Measures.pdf?utm_source=chatgpt.com

From manual to modern: Transforming data exchanges for providers

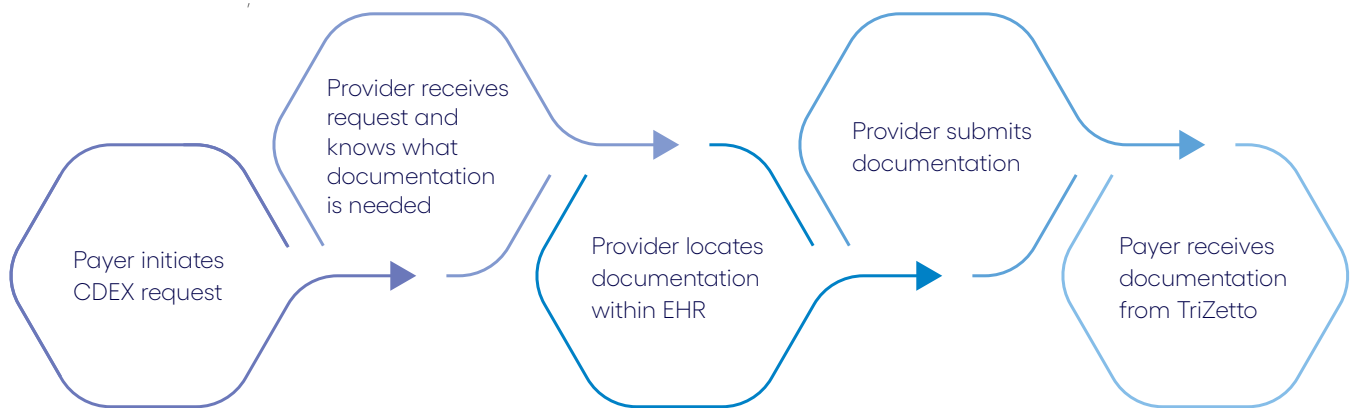
TriZetto® Provider Clinical Data Exchange Solution changes this dynamic. As a component of the TriZetto enablement platform and Unify strategy, our SaaS-based platform leverages HL7® FHIR® standards and Da Vinci Implementation Guides to deliver scalable, API-driven interoperability. Unlike point solutions that address single use cases, TriZetto supports multiple workflows, such as prior authorization, gaps in care and risk adjustment, all through a unified architecture. Integration with Cognizant's payer solutions—TriZetto Facets®, TriZetto QNXT™ and TriZetto CareAdvance®—ensures seamless connectivity without costly custom builds.

TriZetto Provider Clinical Data Exchange Solution improves payer-provider collaboration by:

- Integrating real-time payer data into EHRs to support value-based care and measurable outcomes like quality metrics, care gap closures and population health improvements
- Automating workflows to dramatically reduce administrative tasks, alleviate staff burnout and improve operational efficiency
- Improving interoperability with FHIR®-based APIs for secure, seamless data exchange across systems
- Bridging the payer-provider gap by enhancing communication and aligning workflows for fewer disputes and faster decisions
- Reducing fragmentation through standardized APIs and eliminating outdated tools like fax machines and payer portals

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Clinical data exchange user journey workflow



By automating data exchange and enabling real-time data sharing, TriZetto reduces workload, accelerates turnaround times and improves compliance. Providers gain measurable efficiency, while patients experience timely access to records and better care coordination. Payers benefit from high-quality, structured clinical data that supports real-time decision-making and fewer denials.

With growing FHIR adoption and a robust ecosystem of partners, TriZetto creates a sustainable foundation for interoperability—helping providers move beyond compliance to achieve true operational efficiency and improved outcomes. Our approach reduces integration complexity, aligns workflows and positions organizations for success today and scalability tomorrow.

With the TriZetto Provider Clinical Data Exchange Solution, providers can:

- Reduce administrative burden
- Enable near real-time interoperability
- Create a superior patient experience



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