



## End-to-end capabilities for third-party administrators

TriZetto® solutions include end-to-end claims processing and administration capabilities to help third-party administrators (TPAs) optimize service, operations and costs. Built in and for the cloud and leveraging the benefits of artificial intelligence (AI), our platforms feature advanced functions, automated processes, integrated workflows and dashboards to help you manage diverse lines of business and their unique challenges while achieving optimal efficiency.

### Full cloud-native functionality to transform your TPA business



#### **Integrated automation**

Streamlines claims, detects fraud, reduces overhead with AI



#### **Data analytics**

Forecasts trends, optimizes resources, increases transparency



#### **Cybersecurity**

Provides robust data protection and compliance with cloud-native solutions



#### **Flexibility and scalability**

Supports growth and facilitates personalized service delivery

## Key differentiators

TriZetto's end-to-end administration solutions are equipped with several value enablers that combat typical TPA challenges.



### Enrollment integration

Configurable mapping matrix to easily load both **fixed-length** and **variable-length** file formats from diverse origins



### Robust customer service

Web-based customer service, enabling service reps to elevate client experiences while working more efficiently



### Highly flexible plan configuration

Supports breadth of plan designs, with repeatable configuration tools



### Claims dashboard and reporting

Real-time view of operations metrics, including multiple drill-down options; **more than 100 standard reports** available with multiple selection criteria options



### Fund management

Provides **real-time tracking** of outstanding **claims** and maintains **running balances** of all funding and financial activities



### Real-time reinsurance tracking

Multiple specific and aggregate stop-loss terms supported, including **lasered deductibles**, aggregating deductibles and terminal liability; includes **real-time reinsurance accumulation validation** for specific/aggregate limits



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