

Insurance

Cognizant: A Premier Duck Creek **Delivery Partner**

Reduce the time, cost and risk of your Duck Creek implementation

In today's digital economy, insurers are competing for relevance—transforming their businesses and modernizing their operating and technology models for a new era. And they're calling on a powerful tandem to help them do so: Cognizant and Duck Creek.

Cognizant is a Premier Delivery Partner of Duck Creek Technologies' Global Alliance Program. We've implemented more than 75 Duck Creek engagements around the globe, creating data-driven ecosystems that foster agility, efficiency and superior customer experiences across the insurance value chain.

By leveraging Duck Creek's product knowledge, delivery consistency and streamlined deployments, Cognizant can help you optimize quality, increase automation predictability and reduce the time, cost and risk of your project implementation.

BY THE NUMBERS: Cognizant's worldwide **Duck Creek expertise**

- 250+ Duck Creek On-Demand Certified SMEs
- 150+ Duck Creek Certifications
- 100+ Duck Creek DMS practitioners
- 75+ Duck Creek engagements to date
- 40 Upgrades, maintenance and upkeep engagements
- 30 On-premise implementations
- 10 Duck Creek On-Demand implementations

A scaled approach

With Cognizant leading the way, you can take advantage of next-generation IT services, modern platforms and digital models that enhance the capabilities of Duck Creek's software suite. That, in turn, helps you capitalize on new market opportunities and deliver higher levels of performance.

We implement a scaled approach to multi-country, multi-product rollouts by utilizing Duck Creek's configurable base framework, which features:

- · A core inheritance model
- Table-driven reference data
- In-house developed migration frameworks

A global team of experts

Cognizant's expert team of more than 750 Duck Creek practitioners—across the U.S., U.K., Europe and Australia offers strategic consulting, implementation roadmaps and execution, upgrades, maintenance and enhancements specific to insurance carriers.

Our team is well versed in all aspects of Duck Creek, thanks to intensive training, hands-on exercises, Technology/Agile/ DevOps training, and dozens of successful Duck Creek engagements around the globe.

For you, the result of this expertise is a technology-native insurance environment that's shared across all of Duck Creek's solutions, with:

- · A consistent look and feel
- · Ease of data movement
- · Rapid creation, testing and rollout of new products
- A complete view of customers and their interactions

Enterprise-wide benefits

Cognizant's expertise in Duck Creek implementations delivers multiple benefits across the enterprise, including lower TCO, speed to market, business agility, IT transformation and an enhanced customer experience.

CASE IN POINT: We helped a U.S. specialty lines carrier...

...gain maximum value from its Duck Creek full suite platform by simplifying its business processes, keeping the platform current and available and helping reduce total cost of ownership.

Cognizant's 750+ Duck **Creek practitioners**

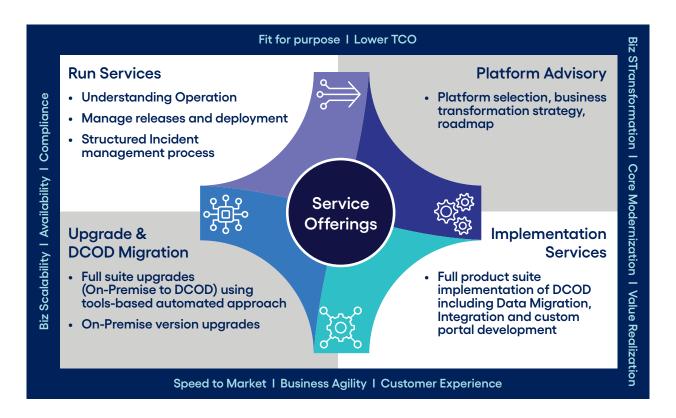
- Duck Creek Architects
- Functional Architects
- · Core Configurators
- Business Analysts
- Integration Configurators
- Quality Engineers
- Automation & Performance Engineers

CASE IN POINT: We helped a U.S. personal lines carrier...

...transform into an agile, customer-centric business with a full Duck Creek On-Demand implementation, including policy, billing, claims and insights. Operational costs are being reduced by sunsetting legacy applications and migrating data to DCOD and archival solutions.

On the business side, users appreciate the consistent look and feel shared across Duck Creek's solutions, with ease of data movement, rapid creation, testing and rollout of new products and a complete view of customers and their interactions.

On the IT side, managers favor Duck Creek's lower system integration costs, single technology stack and the flexibility to implement the solution on-premises or in the cloud.



Delivering value end to end

Cognizant optimizes value across a full range of Duck Creek implementation services, including:

Advisory and consulting. With unmatched knowledge of legacy environments, we help you develop business strategies and operating models that generate value and drive transformation. We help you:

- · Optimize speed to market and cost savings through business process services, with Duck Creek as the core platform
- · Reduce total cost of ownership and maximize ROI for Duck Creek product enhancements and managed services.

Digital transformation and cloud enablement.

We help you move your systems to the cloud by implementing Duck Creek On-Demand, so you can achieve and sustain a competitive advantage. Count on us to ensure that your legacy-to-digital systems migration aligns your objectives with business strategies.

End-to-end implementation. With a digitalready, outcome-focused model, we can help you replace entire legacy systems with new digital solutions end to end. We accelerate your Duck Creek Suite implementation by applying template-based approaches for your personal, commercial and specialty lines. Our development tools and rating and forms service accelerators improve productivity in configurations by up to 30%.

Platform upgrades. To speed and simply insurance service upgrades, we've developed an implementation framework and approach that streamline the upgrade process in two ways:

- · Offering solutions for both major and minor upgrades
- Providing a guide for accelerated Duck Creek policy upgrades.

Maintenance and support. Cognizant DevOps automates deployment, and our optimized resourcing model lets you operate in a scalable model—so your operations run at optimal cost and utilization levels. With multiple accelerators and methodologies that simplify your maintenance services, we develop solutions that meet your business needs and optimize your methods, processes, architectural principles, integration hubs, tools and accelerators.

Cognizant's Duck Creek tools and accelerators



Requirements

- Accelerate requirement definition
- Improve alignment with OOTB workflow and processes
- Ensure E2E tracking and completeness



Development

- Automate manual and tedious processes
- · Accelerate product configuration and identify and improve quality
- Provide up to 20% effort saving in configuration



- Reduce efforts in preparing test scripts and execution
- · Automate regression testing for functional and integration
- Gain faster and comprehensive test coverage
- Exend testing coverage to data validations



Duck Creek On-Demand **Migration Tools**

- · Automate upgrade analysis and remediation of non-conformance components
- Provide up to 45% cost saving and 35% faster migration
- Enable customer on cloud operating model to enable DCOD enhanced capabilities and improve experience and efficiency
- · Help auditing and reconciliation



Why Cognizant?

A self-hosted Duck Creek platform migration journey is complex. It requires deep Duck Creek technical expertise, knowledge of Duck Creek On-Demand and proven Azure capabilities. Cognizant offers you:

- A mature Duck Creek practice with deep experience across on-premises and On-Demand versions
- Best practices developed from multiple Duck Creek version upgrades including Express 2 to Express 3 migration
- A comprehensive solution playbook with pre-built, proprietary tools and frameworks
- Capabilities across the entire Duck
 Creek suite: policy, billing, claims, portals and insights
- Preferred partner in DMS and claims solutions
- · Dedicated platform testing group
- 30 million contracts and 25 million claims migrated using Duck Creek
- Internal Duck Creek-approved training programs



Everest Group's PEAK Matrix Summary lists Cognizant as a major provider for Duck Creek services.

Your next step

Wherever your insurance organization is in its transformation journey, Cognizant's Duck Creek team is ready to provide the business-led strategy and execution that will position you for success. Take the first step. Let's talk about how we can reduce the time, cost and risk of your Duck Creek implementation.

For more information visit Duck Creek Suite Implementation | Cognizant

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Cognizant (Nasdaq-100: CTSH) engineers modern businesses. We help our clients modernize technology, reimagine processes and transform experiences so they can stay ahead in our fast-changing world. Together, we're improving everyday life. See how at www.cognizant.com or @cognizant.

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