



“The payments landscape is evolving rapidly with real-time rails, rising regulatory complexity, and AI-led reinvention reshaping operational needs,” said Sakshi Maurya, Practice Director, Everest Group. “Cognizant is well aligned to cater to this shift, backed by deep payments domain expertise, a balanced global delivery model, and comprehensive coverage across core processing, disputes, fraud, and reconciliation. Additionally, its Modern Operations vision and investments in generative and agentic AI enhance efficiency, compliance, and scalability for clients. These strengths have contributed to Cognizant’s position as a Leader in Everest Group’s inaugural Payments BPS PEAK Matrix® Assessment 2025.”