



## Data Sheet

# TriZetto® QNXT™ Configuration Solution

## Using configuration as a competitive advantage

Given today's changing healthcare environment, payers seek a way to manage change in a manner consistent with their goals for operational and administrative efficiency. And they are looking for assistance in defining, designing and managing the change process.

The TriZetto QNXT Configuration Solution offers a methodology for significantly improving standard configuration and migration processes—enhancing the return on your TriZetto QNXT platform investment. The solution automates a broad range of ongoing configuration and migration tasks, integrating these automated tasks into an efficient and robust change management process.

QNXT and the QNXT Configuration Solution are part of the Cognizant® line of TriZetto® Healthcare Products—a portfolio of software products that helps healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care, and improve the member and patient experience.

### **One Solution meeting multiple needs**

The QNXT Configuration Solution can help improve configuration consistency and reduce the manual

### One solution to help you:

- Make mass configuration changes easily through import/export processes
- Use import/export processes to made detail or table loads
- Migrate parts or all of the configuration to various environments
- Track modifications using process-driven automation

effort involved in implementing configuration changes. The solution includes functionality to control, manage and successfully execute configuration modifications and promotions.

### **Configuration Management Tool for QNXT**

The QNXT Configuration Solution consists of two components. The first is the Configuration Management Tool for QNXT, which helps improve configuration consistency and reduce the manual effort involved in implementing configuration changes. The solution includes functionality to control, manage and successfully execute configuration modifications and promotions. For example, an import and export process allows for an easy way to make mass modifications for items such as fee schedules and rate tables.

**QNXT Migration Utility**

The second component of the QNXT Configuration Solution is the QNXT Migration Utility which allows migration changes to be moved through a progression of non-production environments before being promoted into production. These changes follow customized approval processes, which can be audited.

Why is this important?

- Minimizing manual data effort allows the redeployment of dedicated QNXT configuration and migration resources to higher value roles within your organization.
- Automating data changes and allowing comparisons between environments creates less manual data efforts and less reliance on Database Administrators

**Measure the impact on an organization**

Clients can estimate the potential impact of leveraging the QNXT Configuration Solution based on whether any of the following are true for their organization (refer to table):

Situation	Challenge	QNXT Configuration Solution
Large client configuration team	If more than three configuration resources are required, more time and money than necessary is being spent on configuration	By leveraging increased automation, staff time can be redirected to higher priority tasks
Highly complex configuration	Disproportionate amount of time likely being spent on configurations relative to the number of benefit plans or contracts	Bulk automation reduces the amount of time spent on duplicate configurations
Low auto-adjudication rate	Configuration may not be set up accurately, according to health plan business rules	Good configuration practices can be maintained using the solution's technology

**Reach your objectives faster**

In addition to the TriZetto QNXT Configuration Solution, we offer an extensive line of solutions and services that harnesses the power of digital to optimize your business. Achieve new levels of performance and efficiency with digital business, digital operations, and digital systems and technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency, and improve cost and quality of care, call 1-800-569-1222 or visit [www.cognizant.com/trizetto](http://www.cognizant.com/trizetto).

**About Cognizant**

Cognizant's Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry's most pressing IT and business challenges—from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. For more information, visit [www.cognizant.com/healthcare](http://www.cognizant.com/healthcare).



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