Solution Overview

TriZetto® Engage Cost Estimator

Deliver accurate, personalized cost estimates to members on demand.

The federal Transparency in Coverage Act requires health plans to deliver accurate, personalized treatment cost estimates and provider comparison data to members on demand. Members want this data so they can make well-informed care choices and manage their healthcare budgets wisely. For health payers, delivering detailed cost estimates and comparisons can be a daunting prospect. Compliance is critical to meeting member expectations and avoiding penalties. Yet, plans may face resource constraints on upgrading or enhancing existing member portals.

We have the solution. TriZetto® Engage Cost Estimator is a standalone SaaS tool that replicates claim processing to deliver accurate, personalized treatment cost estimates to members on demand. It uses real-time data, so your members access accurate cost-sharing information when and where they need it. An easy-to-use interface helps members understand the financial impact of their care choices and compare providers. TriZetto Engage Cost Estimator equips your members to make more informed care choices that can help lower costs and improve outcomes.

Deliver personalized information with built-in self-service features

TriZetto Engage Cost Estimator delivers precise, personalized estimates of care based on a member's specific plan data, including coverage, deductible and provider network. It generates treatment cost estimates and provider comparisons by orchestrating required member data from TriZetto® core platforms in real time. TriZetto Engage Cost Estimator is pre-integrated with the TriZetto® Facets® and QNXT™ platforms and fully aligned with the entire TriZetto product portfolio to ensure continued compatibility between the solution and data sources.

The solution features API services that replicate the claim adjudication process without committing the claim to the member's record. With its built-in capabilities, TriZetto Engage Cost Estimator delivers these benefits:

Improves the member experience. Make it easy for members to access precise and personalized care estimates and simultaneously compare up to five in- and out-of-network providers to support

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their decision-making. TriZetto Engage Cost Estimator's modern, userfriendly interface makes it easy for members to find and understand treatment, provider, in- and out-of-network costs, and their cost-sharing information on demand.

Empowers business development users. Configuration workflows allow your business development users to create, tailor and maintain treatment definitions and profiles based on member benefits and provider networks. No customization from IT or a vendor is required. This self-service minimizes IT tickets and calls to make changes, as well as reduces the time needed to maintain accurate estimates.

Minimizes technology burden while optimizing compliance. TriZetto Engage Cost Estimator is pre-integrated with the Facets and QNXT platforms, enabling swifter deployment. The tool scales to support increased on-demand requests, ingesting and storing raw, mastered and curated data to be orchestrated and retrieved on member request. The tool's alignment with the TriZetto product portfolio ensures ongoing compatibility with TriZetto core platforms and modules, minimizing maintenance and upgrade efforts.

Enhance your member experience with accurate cost information

Increase their satisfaction by providing your members with the detailed, accurate treatment estimates and provider comparisons they need to make well-informed care choices. For more information about how TriZetto Engage Cost Estimator can improve your member experience and support your Transparency in Coverage Act compliance, visit :

www.cognizant.com/healthcare

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