



## Data Sheet

# TriZetto® Encounter Data Manager and Workflow

Helping you meet CMS and State encounter reporting requirements.

Whether you serve Medicare Advantage, managed Medicaid or an Exchange line of business, you're already familiar with the complexity of creating accurate and timely Encounter reporting for the Centers for Medicare & Medicaid Services (CMS) and various state agencies.

Having high quality Encounter data submissions helps ensure your plan:

- Receives appropriate payment from either CMS or state agencies
- Meets timely filing requirements to maximize revenue and avert losses due to reduced timeframes
- Reduces the chances of penalties and corrective action plans
- Influences future long-term reimbursement decisions made by the managing agency by providing an accurate view of services provided

## TriZetto® Encounter Data Manager and Workflow

- A configurable and scalable encounter management solution
- Produce CMS-ready encounter transactions while enforcing rules to prevent non-compliant transactions from being submitted to CMS and state Medicaid agencies
- Reduce costs associated with invalid or incomplete data by providing easy and quick follow-up and correction of errors in Encounter data
- Reduce the costs of capturing accurate data from multiple sources
- Streamlines multiple lines of business in a single Encounter solution
- Reduce total cost of ownership by replacing manual processes with automated workflow capabilities
- Increase transparency, efficiency, and control over error resolution through continuous monitoring capabilities
- Improve compliance adherence and timeliness
- Potential for risk score and revenue optimization by increased acceptance rate of encounters.

## The TriZetto® Encounter data manager

Our solution helps plans aggregate, submit and follow-up on Encounter data generated according to the varying submission and format requirements by states for Medicaid and by CMS for Medicare Advantage and Individual business. Highlights include:

- Ability to map data from multiple sources into the Encounter Data Manager application to help ensure that all data required for collection is captured
- Specific expertise in mapping from TriZetto® Healthcare Products such as Facets™, QNXT™ and QicLink™, as well as many others
- A library of more than 100 out-of-the-box data scrubs and business rules, as well as the ability to build your own, you'll have the necessary filters so that only appropriate records are submitted
- Knowing we actively participate in Encounter workgroups and training to address and provide timely updates as new requirements affect the Encounter submission process

## Experienced and knowledgeable partner

Currently in use by health plans in 38 states and CMS, the Encounter Data Manager application has demonstrated the flexibility and functionality to support the many nuances of Medicare, Medicaid and Individual Encounter data and can be implemented in as little as 10 to 12 weeks.

## End-to-end Encounter solution

The Encounter Data Manager application provides an interface from the claims data source to generate and edit the files submitted to CMS or the state Medicaid agency. Claims sources may include the core claims processing system, data warehouse or chart review source. The product allows plans to achieve greater efficiency with accurate submission of files and error fixes to better maximize Medicare, Medicaid and Individual revenue.

## HIPAA validation

The Encounter Data Manager EDI Validator with TIBCO Foresight Instream is an embedded solution that can be licensed with Encounter Data Manager to provide an added HIPAA validation component. Health plans can process and proactively validate 837 files prior to submitting to either CMS or state Medicaid agencies. The TIBCO Foresight Instream solution identifies potential HIPAA violation errors and generates reports so health plans are able to take corrective action on their submission data. Highlights of TIBCO Foresight Instream include:

- The ability to compliance check up to SNIP Testing Type 7, which is configurable at a market, trading partner and transaction level
- The ability to individually set severity and control outcomes down to the individual compliance message
- Support for wide range of X12 transactions

## Automated workflow management

TriZetto® Encounter Data Manager Workflow provides automation capabilities, improved efficiency to the encounter error correction process, in order to enhance the Completeness, Accuracy and Timeliness of the encounter submission. Based on rules defined by health plan, the encounter errors are automatically prioritized, assigned, and routed to staff work queues for correction. Users can view, drill down, analyze encounter workflow progress to take corrective action. Dashboard helps track the timeliness of encounter error correction. Encounter Data Manager Workflow is an embedded solution that can be licensed with Encounter Data Manager.

## Reach your objectives faster

In addition to the TriZetto® Encounter Data Manager, we offer an extensive line of solutions and services that harnesses the power of digital to optimize your business. Achieve new levels of performance and efficiency with digital business, digital operations, and digital systems and technology capabilities from Cognizant.

For more information about how the Cognizant® line of TriZetto® Healthcare Products can help you enhance revenue growth, drive administrative efficiency, and improve cost and quality of care, call 1-800-569-1222 or visit [www.cognizant.com](http://www.cognizant.com).



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