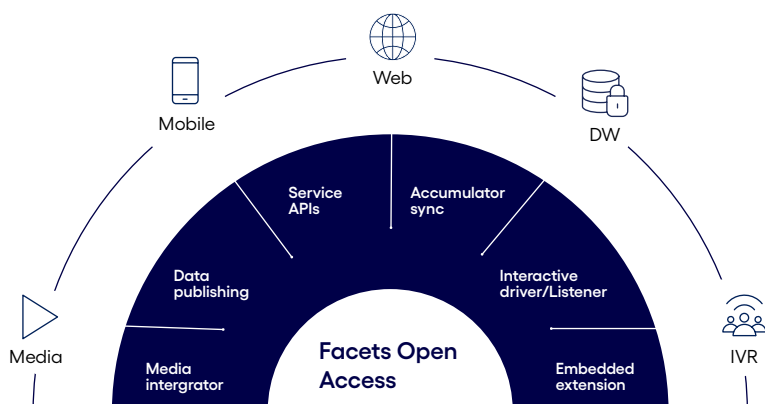# TriZetto® Facets® Open Access Solution

Simplify integrations, automation and real-time processing

Health plans require real-time interoperability with external systems to be successful and compete in the market where member health, transparency and timely information is critical to their success.

Leverage Facets data and logic

The Facets Open Access Solution simplifies access to and integration with Facets. Using near real-time web services and data publishing interfaces, the solution helps you leverage, manage and share Facets data with external systems. There is an extensive base offering of web services, with additional premium business value services available to support specific business requirements.

The Facets Open Access Solution is part of the Cognizant line of TriZetto Healthcare Products— a portfolio of software products that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve the member and patient experience.

Business process automations:

- Increase administrative efficiency

- Expand real-time integration and automation options for internal and external systems

- Improve data quality and access to data to help reduce customer service calls, provide transparency and drive consumer satisfaction

- Expose Facets data and processing capabilities in real-time

- Provide real-time estimates for current or future eligibility of a benefit and can be leveraged to meet multiple regulatory requirements

- Optimize data extracts and reporting capabilities

Mobile · Web · DW · Media · IVR

Service APIs · Accumulator sync · Data publishing · Interactive driver/Listener · Media intergrator · Embedded extension · **Facets Open Access**

cognizant®

The Facets Open Access Solution includes:

A library of web services with rich functionality

(base offering) – Includes over 300 service APIs that expose data and functionality across the Facets solution.

Bundles focused on specific business processes automation, including:

- **TriZetto® Facets® Real-time Claim Processing Services**
  Real-time claim APIs provide the web services to build real-time automations for medical, hospital and dental claims. These APIs also provide the real-time estimates for current or future eligibility of a benefit and can be leveraged to meet multiple regulatory requirements, including Transparency in Coverage - Cost Transperancy requirement as well as No Surprises Act – Advanced EOB requirement.

- **TriZetto® Facets® Product and Benefit Services**
  A suite of ReST APIs enable automation to build and manage products and benefits as well as retrieve member's benefits and level of usage in real-time.

- **TriZetto® Facets® Accumulator Synchronization**
  A comprehensive solution allows you to keep accumulators in sync with your vendors in real-time.

- **TriZetto® Facets® Data Publishing Suite**
  A data streaming platform publishes Facets entity data in all known states when added, changed or deleted. This allows flexibility to automate processes and integrate with internal data warehouses for reporting and analytics or external vendor systems for continuous data sync. This platform currently supports entities such as claims, member, group, provider and customer service.

Rapid business response and improved productivity

The Facets Open Access Solution allows your IT organization to become more agile in an increasingly competitive market—saving time and money as fewer resources are required to build, test, maintain and manage Facets integration points.

Comprehensive core administration services

In addition to the TriZetto Facets Open Access Solution, we offer an extensive line of solutions and services that harness the power of digital to optimize your business.

Achieve new levels of performance and efficiency with Digital business, Digital operations, and Digital systems and Technology capabilities from Cognizant.

Facets open access will keep expanding by adding more options and flexibility to support current and future market needs for automations and real-time integrations.

Contact us

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhancerevenue growth, drive administrative efficiency and improve cost and quality of care, call 1-800-569-1222 or visit **www.cognizant.com/trizetto.**

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