TriZetto® ClaimSphere® Clinical+

Enabling payer-provider collaboration to improve the quality of care

The ClaimSphere Clinical+ digital platform helps health plans abstract clinical data from medical records for prospective supplemental data and retrospective HEDIS® Medical Record Review (MRR). It shares member-level gaps-in-care information with providers for HEDIS measures and the exchange of patient-level detailed analytics.

With ClaimSphere Clinical+ health plans can quickly acquire clinical data, closely monitor gaps in care to improve efficiencies and eventually chart an evidence-based performance-driven provider incentive program. This helps organizations shift from volume-based provider-centric systems to patient-centric health-focused ecosystems.

Health plans can optimize HEDIS scores by closing gaps in care and collect compliant events for HEDIS hybrid measures. Using dashboards and reports enable plans to closely monitor operational and business metrics, with visibility into the status of abstraction, to measure performance and then align payer and provider value-based contracts with quality improvement initiatives to maximize revenue.

Cognizant provides end-to-end healthcare quality improvement services. Our clinical data acquisition and care gap closure platform, ClaimSphere® Clinical+, focuses on helping payers and providers navigate the valuebased shift and drive overall quality improvement.

ClaimSphere Clinical+ enhances organizations' payer-provider collaboration to:

- Increase revenue and cost savings by participating in various value-based initiatives
- Improve quality ratings
- Track clinical data acquisition and provider performance in real time
- Streamline the HEDIS MRR process
- Close gaps in care faster

cognizant®

Solutions highlights

Bi-directional Gaps in Care Interface	Supplemental Clinical Data Acquisition	HEDIS Hybrid Medical Record Abstraction	NCQA Audit Assistance
Helps assign accountable ownership of quality measures to providers and empowers them with real-time actionable insights on patient-level gaps in care	Provides an efficient process for collecting and analyzing medical records from the provider community	MRR abstraction workflow for HEDIS hybrid and statespecific measuresv	Enables seamless Medical Record Review Validation (MRRV) and Primary Source Verification (PSV) audits
• Leverages configurable quality programs using HEDIS and Star measures • Integrates clinical data with admin claims data to help improve quality ratings through more accurate data collection	• Administers end-to-end workflow management for gaps-in-care assignment, abstraction and review using customized workflows • Improves productivity and reduces error rates by providing users with measurespecific education material • Integrates HEDIS with native pseudoclaim generation for ClaimSphere	• Does bulk uploads of and automatically assigns medical records • Includes user friendly abstraction forms for all HEDIS hybrid measures and state measures • Displays member compliance status across events and components, including compliance by admin, supplemental and hybrid data sources	• Generates a package for 16 selected MRRV members by measure group for numerator compliant and excluded members • Includes auditor reports like all medical record numerator positives & exclusions and hybrid samples configuration summary • Identifies compliance or exclusion events with a single click

Key benefits

- Improves quality of care, patient outcomes, quality ratings and financial performance
- Yields better quality data, faster, and closes gaps in care more effectively
- Abstracts chases faster and increases MRR-compliant members
- Provides seamless and timely HEDIS reporting via auto synchronization with ClaimSphere® QaaS (Quality as a Service)

cognizant®

Cognizant (Nasdaq-100: CTSH) engineers modern businesses. We help our clients modernize technology, reimagine processes and transform experiences so they can stay ahead in our fast-changing world. Together, we're improving everyday life. See how at **www.cognizant.com** or follow us **@Cognizant.**

World Headquarters

300 Frank W. Burr Blvd.
Suite 36, 6th Floor
Teaneck, NJ 07666 USA
Phone: +1 201 801 0233
Fax: +1 201 801 0243
Toll Free: +1 888 937 3277

European Headquarters

280 Bishopsgate
London
EC2M 4RB
England
Tel: +44 (01) 020 7297 7600

India Operations Headquarters

5/535, Okkiam Thoraipakkam,
Old Mahabalipuram Road,
Chennai 600 096
Tel: 1-800-208-6999
Fax: +91 (01) 44 4209 6060

APAC Headquarters

1 Fusionopolis Link,
Level 5 NEXUS@One-North,
North Tower, Singapore 138542
Phone: +65 6812 4000