



“Cognizant demonstrates a clear focus on Agentic Process Automation (APA) as a foundation for intelligent operations, supported by investments enabling more adaptive and self-sustaining enterprise ecosystems,” says Vaibhav Bansal, Vice President at Everest Group. “Cognizant’s Neuro® AI suite enables enterprises to embed multi-agent systems into business processes for dynamic execution and real-time decision-making. Its experience across traditional automation technologies, combined with advances in gen AI and agentic AI, alongside a set of solutions, accelerators, and partnerships, underpins its ability to scale APA adoption. Buyers highlight its executive engagement, domain expertise, and investments in outcome-based delivery, contributing to its positioning as a Leader in Everest Group’s APA Solutions PEAK Matrix® Assessment 2026.”