"The changing dynamics of healthcare payers - driven by ever-evolving regulatory and quality mandates, volatile medical cost trends, and complex legacy environments - are compressing margins and raising the bar for speed, accuracy, and governance across core operations. These pressures are accelerating the move toward platform-led transformation, with outcome-linked constructs and production-grade use of gen and agentic AI solutions." says Vivek Kumar, Practice Director, Everest Group. "Cognizant is responding to the emerging market needs through investments anchored in its Neuro AI platform, complemented by assets such as Cognizant Foundry and the TriZetto AI Gateway (TAG) to scale a diverse portfolio of payer AI use cases. Moreover, its modular BPaaS model, spanning core administration BPaaS and functional BPaaS offerings across claims, quality, and provider management, along with a growing focus on supporting small-and mid-sized payers with intelligent operations, reinforces its Leader position in Everest Group's Healthcare Payer Intelligent Operations PEAK Matrix® Assessment 2026."