



Duck Creek Technologies

OnDemand Migration

Fast-track your cloud journey.
Reduce risk. Realize value sooner.

Is your on-premise Duck Creek holding you back?

Insurance carriers running self-hosted Duck Creek face a growing set of challenges that compound over time:

End-of-support risk – On-premise versions will not be supported in future releases

High maintenance burden – Heavy customizations make upgrades costly and slow

COD Accelerator
Three migration paths
AI-augmented delivery
Up to 60% effort reduction

3

Proven migration paths

60%

Migration effort reduction with AI

5

Migration phases with quality gates

99.5%+

Platform availability on DCOD

Security vulnerabilities – Unsupported software and hardware create compliance exposure

Scalability constraints – Infrastructure can't flex to meet seasonal peaks or business growth

Poor user experience – Non-responsive UIs incompatible with modern devices and browsers

Limited reporting – Inability to leverage out-of-the-box business and operational analytics

The cost of staying put is rising. The path forward is Duck Creek OnDemand.

Duck Creek OnDemand: built for modern insurance



Fully hosted on Microsoft Azure, Duck Creek OnDemand (DCOD) gives carriers the platform foundation to scale confidently and compete effectively.

- Always on the latest version through automated, regular updates — no manual upgrade cycles
- High availability, auto-healing, and rapid disaster recovery backed by a formal SLA
- Continuous threat monitoring, SIEM, and advanced threat prevention
- SOC 1 Type II and SOC 2 Type II certified; ISO 27001 compliant; supports PCI-DSS, GDPR, and APRA
- Real-time operational insights via the OnDemand Control Hub dashboard
- OnDemand Workstations enable DevOps teams to configure, test, and deploy with CI/CD pipelines aligned to production

Three migration paths — we'll help you choose the right one

Every carrier's situation is different. During our Inception phase, we work with you to select the approach that best fits your risk appetite, in-flight projects, level of customization, and cloud roadmap.

Approach	Best fit	Phases	Timeline
Big bang	Clean cutover, low custom	One coordinated release	Fastest to full DCOD
Migrate first	Fast cloud adoption needed	Migrate, then Active Delivery	Fast cloud, staged upgrade
Incremental	High custom., limited BW	Remediate on-prem, then go	Longest — lowest risk

*Path selected during Inception - based on risk appetite, customization level, and in-flight programs

Our approach: accelerate, de-risk, deliver

Cognizant's migration methodology guides teams from initial assessment through to live deployment - with built-in quality gates at every phase.



Quality gates at every phase - AI-augmented via Smart Migrator and PL101 Extractor

1,000+ circulars annually

Up to 60% effort reduction with Cognizant GenAI accelerators embedded across all phases

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Tool	What it does	Benefit
Automated Diagnostic Tool	Rapidly scans and documents all customizations	Detailed, prioritized migration roadmap in days not weeks
Remediation Accelerators	Pre-built scripts for non-conformances across manuscripts, DB, batches, express modules, and integrations	Faster remediation with lower error rate
Automated Regression Framework	Comprehensive DCOD testing suite	Significantly reduced manual QA effort and go-live risk
Data Migration Framework	Validated tools with cleansing rules built for Duck Creek's specific data model	Clean, auditable data migration
DCOD Migration Estimation Model	Proprietary effort model calibrated across multiple completed migrations	Accurate scoping and cost planning - reducing commercial risk

AI-augmented migration — production ready today

The Smart Migrator uses agentic AI for automated data profiling, intelligent field mapping, transformation generation, and validation — delivering 50-60% migration effort reduction. The PL101 Extractor applies NLP and pattern recognition across heterogeneous source systems — delivering 45-55% effort reduction. Both tools are deployed on active migration programs today.

Why Cognizant?

Deep Duck Creek expertise

Mature practice spanning On-Premise and OnDemand, including Express 2 to Express 3 migrations. 600+ Duck Creek professionals, 60+ certified SMEs.

Proprietary estimation model

Deep On-Prem and OnDemand expertise across all bureau content types

AI-augmented delivery

Refined across hundreds of bureau update cycles

The impact of getting it right

On-premise today	DCOD with Cognizant
Manual upgrades, high maintenance cost	Automated updates, lower total cost of ownership
Security and compliance exposure	SOC 1 & 2, ISO 27001, PCI-DSS, GDPR, APRA
Rigid, hard-to-scale infrastructure	Elastic, cloud-native scalability
Limited operational visibility	Real-time Control Hub dashboards and alerting
Outdated, device-incompatible UX	Modern, responsive user experience
High migration risk from customization complexity	AI-augmented tools reducing effort by up to 60%

Azure security

SOC 1 Type II and SOC 2 Type II certified. ISO 27001 compliant. Supports PCI-DSS, GDPR, and APRA. Continuous threat monitoring, SIEM, and advanced threat prevention built in.

Post-migration operations

Transition to cloud operating model with DevOps CI/CD pipelines tuned for OnDemand Control Hub and Workstations. Monthly service manager reviews and proactive incident management.

Ready to modernize your circular operations?

Wherever you are in your compliance journey — managing a growing backlog, preparing for an audit, or looking to automate interpretation — Cognizant’s Duck Creek bureau team delivers the strategy and execution to drive measurable results.

Let’s talk.

Visit www.cognizant.com or contact your Cognizant Duck Creek account team.



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