



"Cognizant's claims operations proposition consists of end-to-end capabilities across P&C and L&A insurance, combining domain and technology-led transformation," says Abhimanyu Awasthi, Practice Director, Everest Group. "It is further expanding its P&C insurance claims administration capabilities through its TPA++ model and investing in claims-specific AI through frameworks such as Agent Foundry and Cognizant Ignition™. Its growing suite of AI capabilities across FNOL, adjuster assistance, fraud detection, and claims audit, coupled with a strong global presence, has reinforced Cognizant's position as a Leader in the Everest Group Insurance Claims Operations PEAK Matrix® Assessment 2026."