

Health plan administration made easy

Health plan administration made easy with the Cognizant® Healthcare Business Process-as-a-Service (BPaaS) solution



Payers need to control costs, improve financial performance, improve member health outcomes and enhance the quality of care—all at the same time.



Traditional processes are hindering payers from growing membership and revenue at speed.



Outdated, siloed operating systems and limited internal resources are preventing payers from focusing on growth strategies and impeding their ability to keep pace with change.

The U.S. healthcare system spends hundreds of billions of dollars each year on administration.

Are administrative costs eating away your profits?

Today's health insurers are turning to this dilemma.



Cognizant Healthcare BPaaS solution

Transforming health plan administration

Platform-based core administration solution for health insurers



Experienced people working on your behalf



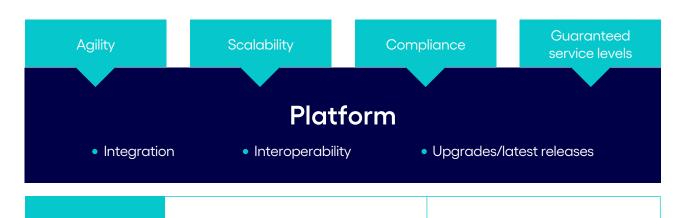
Processes

Process optimization, automation, digitization and large-scale efficiencies



Technology

Cutting-edge, current technology with no capital outlay



Configuration

Core administration

- Enrollment/reconciliation **Fulfillment**
- Billing & financial reporting Claims/providers
- Encounters
- Provider & member call center Mailroom &
- preprocessing svcs
- **Analytics & reporting**

Value-add options

- Appeals & grievances
- Risk-as-a-Service
- Quality-as-a-Service · Population health
- management

Benefits

Transparency



Process

with technology advancements



of ownership (25%—50%)



& provider experiences and outcomes

efficiency & effectiveness

compliance oversight

regulatory &

Robust

service delivery

Consistent,

dependable

based pricing (per member, per month)

Consumption-

technology ecosystem

Continuously

upgraded



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World Headquarters

cognizant

300 Frank W. Burr Blvd. Suite 36, 6th Floor Teaneck, NJ 07666 USA Phone: +1 201 801 0233 Fax: +1 201 801 0243 Toll Free: +1 888 937 3277 **European Headquarters** 280 Bishopsgate

London EC2M 4RB Tel: +44 (01) 020 7297 7600

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India Operations Headquarters 5/535, Okkiam Thoraipakkam, Old Mahabalipuram Road.

APAC Headquarters

1 Fusionopolis Link, Level 5 NEXUS@One-North, North Tower, Singapore 138542 Phone: + 65 6812 4000

Chennai 600 096

Tel: 1-800-208-6999

Fax: +91 (01) 44 4209 6060