Insurance

Client improved Azure subscription management with lower cost

Cognizant leveraged Cognizant's Cloud Service Provider

Challenge

Dissatisfied with their current provider's responsiveness and cost management and seeking consolidation of vendors, our client wanted assistance in managing costs and growth of their Azure estate. As our client grows their usage of Azure, they sought a partner that could not only manage their subscriptions but provide managed and advisory services support to ensure continuous maturation of their cloud capabilities.

Solution

Cognizant proposed leveraging Cognizant's Cloud Service Provider expertise to not only help them manage their Azure subscriptions but improve cost efficiencies and service value through additional managed and advisory assistance.

Now the client receives comprehensive support for their Microsoft Azure environment, including 24x7 service monitoring and CSP support ticket management. They also benefit from advisory services such as security assessments, threat mitigation audits, and Microsoft services implementation. Additionally, the client has access to various platforms for cost management and reporting, as well as bi-annual professional services to optimize cloud usage and recommend cost-effective solutions.

Expected Outcomes

Simplify

Reduced vendor complexity, aligning to grow relationship with Cognizant and ensure consistent service.

Experience

Improved support response, escalation, and ongoing service improvements to ensure maximum uptime and continuous improvement.

Improved

cost controls and ongoing optimization of cloud investments

cognizant®

Microsoft