TriZetto® QicLink AutoDental™
Support auto-adjudication for dental plans.

Does your dental plan software have the capacity to administer today’s more complex dental programs with increased automation, accuracy and consistency?

AutoDental is a comprehensive management solution that is deeply integrated with the TriZetto® QicLink™ Enterprise core administration system to give you control over dental plan administration processes ranging from dental plan set-up to check printing. Whether you are looking to achieve operational efficiencies or manage complex dental benefits programs, AutoDental delivers the functionality you need.

To maximize claim benefit cross reference (CBX) benefits, a comprehensive matrix must be created—typically, a 9-to-12 month process. The additional plan building required to support CBX is also time-consuming. Further, inappropriate assumptions built into the CBX table will result in adjudication errors and inconsistencies.

Reduce costs with electronic submission and auto-adjudication

AutoDental incorporates user-defined dental processing edits established for each procedure code and plan to drive increased auto-adjudication for claims and encounters. In addition to improving productivity, processing accuracy and consistency are enhanced because decisions are universally applied by a predetermined knowledge base.

When used in conjunction with QicLink ClaimWorkflow, AutoDental can accept claims electronically from various sources—remote locations, electronically or via optical character recognition input from high-speed data entry. Work queues can be established for those claims or encounters that do not auto-adjudicate on first pass. Based on code type, second pass transactions are electronically routed to appropriate stations for action. These same programs are also used for processing predeterminations.

AutoDental can modify payment parameters based on provider specialty code and will automatically replace obsolete procedure codes. The system will also perform procedure edits—including valid tooth surfaces, age requirements, patient relationships and required documentation.
The application integrates with dental usual and customary tables and stores member/enrollee dental histories, including data gathered prior to AutoDental implementation. Tooth charts automatically update with each claim.

You can also use the system to generate dental preauthorizations, including pretreatment payment estimates, and these authorizations can be converted to claims after dental services are delivered. Automatic payments for orthodontia can be scheduled, as well.

**With AutoDental, you can:**
- Cut processing costs by accepting data electronically
- Perform real-time and/or batch claims and encounter processing
- Administer fee-for-service, PPO and full point-of-service plans
- Auto-adjudicate claims in a real time or batch mode
- Automatically replace obsolete procedures and/or define conditions to deny, suspend or assign an alternate procedure
- Develop work queues to resolve suspended claims that did not adjudicate on first pass
- Access comprehensive online user documentation

**Benefits**
- Increase productivity, accuracy and consistency with automated operations
- Save staff time—adjusters review only those claims that do not auto-adjudicate on first pass
- Increase throughput by allowing claim/encounter data capture from multiple sources

**Reach your objectives faster**

In addition to TriZetto QicLink AutoDental, we offer an extensive line of solutions and services that harnesses the power of digital to optimize your business. Achieve new levels of performance and efficiency with digital business, digital operations, and digital systems and technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto® Healthcare Products can help you enhance revenue growth, drive administrative efficiency, and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com.