Given today’s changing healthcare environment, payers are seeking a way to manage change in a manner consistent with their goals for operational and administrative efficiency. And, they are looking for assistance in defining, designing and managing the change process.

The TriZetto QNXT Configuration Solution offers a methodology for significantly improving standard configuration and migration processes—enhancing the return on your TriZetto QNXT platform investment. This is accomplished by automating a broad range of on-going configuration and migration tasks, and integrating these automated tasks into an efficient and robust change management process.

The TriZetto QNXT Configuration Solution can help improve configuration consistency and reduce the manual effort involved in implementing configuration changes. The solution includes functionality to control, manage and successfully execute configuration modifications and promotions.

Modifications can be implemented through user interface changes or by exporting data to an Excel spreadsheet—where modifications can be made, then imported back into QNXT. The Excel import feature allows for detailed and table loads, and migration configuration changes to any region/environment.
process also supports mass updates such as fee schedules and rate tables. This combination of tool and associated processes can eliminate numerous configuration issues by allowing a client to make mass configuration updates, then move that data through a progression of non-production environments before advancing into production.

Why is this important?

- A suite of configuration and migration automation tools coupled with process controls provides clients with a powerful solution to reduce costs and improve operational efficiencies.
- Minimizing manual data effort allows re-deployment of dedicated QNXT configuration and migration resources to higher, value-add roles within your organization.
- Automation routines reduce manual errors, while improving available process control and documentation of good change management practices.

Measure the impact on an organization
Clients can estimate the potential impact of leveraging the QNXT Configuration Solution based on whether any of the following are true for their organization:

### Situation | Challenge | QNXT Configuration Solution
---|---|---
Large client configuration team | If more than three configuration resources are required, more time and money than necessary is being spent on configuration | By leveraging increased automation, staff time can be redirected to higher-priority tasks
Highly complex configuration | Disproportionate amount of time likely being spent on configurations relative to number of benefit plans or contracts | Bulk automation reduces the amount of time spent on duplicate configurations
Low auto-adjudication rate | Configuration may not be set up accurately according to health plan business rules | Good configuration practices can be maintained using the solution's technology

Reach your objectives faster
In addition to the TriZetto QNXT Configuration Solution, we offer an extensive line of solutions and services that harness the power of digital to optimize your business. Achieve new levels of performance and efficiency with Digital Business, Digital Operations, and Digital Systems and Technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com.