For many health plans, managing dual eligibles has been a labor-intensive, manual-based process.

These organizations have had to circumvent their core administration systems to manage two separate IDs, multiple records per member and several touches per claim—leaving ample room for human error.

To add to the complexity, health plans have to incorporate varying funding streams into their workflow, address medical needs along with psychosocial care, and incorporate multiple support services not required by other lines of business. A highly-integrated, member-centric approach is required to ease this administrative burden and simplify the process of managing dual eligibles.

Solutions for Dual Eligibles are part of the Cognizant line of TriZetto Healthcare Products—a portfolio of software products that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve the member and patient experience.

**Increase Administrative Efficiency**
The more automation you can weave into the claims adjudication process, the more efficient your operation will become. We employ a single-solution approach to help health plans manage costs and rapidly respond to changing CMS guidelines. Our core administration systems have member-centric functionality to:

- Coordinate claims payment to automatically process both Medicare and Medicaid benefits for a single eligibility segment with a single claim submission, claim payment and remittance advice.
Over 40 clients employ TriZetto Solutions for Dual Eligibles to:

- Converge benefits and pricing into a single claim—including utilization management and CMS and Medicaid rules
- Coordinate and improve care for high risk members
- Administer distinct, provider network three-way agreements

Lower Costs and Improve Quality
Care coordination is a critical function in the management of dual eligible members. Without effective care management, your bottom line and overall quality of care likely will suffer. The ability to manage the coordination and cost of dual eligibles through comprehensive care management programs is fundamental to success. Our integrated care management solutions enable health plans to:

- Identify and stratify appropriate members for inclusion in care management programs
- Check member eligibility across multiple lines of business
- Utilize analytics for evaluation of evidence-based protocols and guideline compliance
- Deliver reporting for provider and member-level information in support of Patient-Centered Medical Home and value-based care delivery

Reach your objectives faster
In addition to TriZetto Solutions for Dual Eligibles, we offer an extensive line of solutions and services that harness the power of digital to optimize your business. Achieve new levels of performance and efficiency with Digital Business, Digital Operations, and Digital Systems and Technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com.

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