TriZetto® Connected Interoperability Solution

Secure data access, member engagement and future growth through powerful, a proven interoperability solution from Cognizant.

Cognizant®

We help healthcare organizations meet compliance deadlines and achieve unique business objectives with a solution, that can turn interoperability compliance into a strategic asset.

Consumers soon will have new digital access and control of their personal health information under the federal healthcare data interoperability rules. Complying with these rules demands payers build new capabilities to not only manage access and security but also meet member expectations. At Cognizant, we led early on with interoperability thought leadership, developing interoperability-specific services and building mature software-as-a-service (SaaS) interoperability products. We understand the nuances of the rules and have a solution at the ready to help you turn interoperability challenges into new business outcomes for your organization's goals.

Our solution is built to adapt to the unique needs of different payer organizations, including:

National health plans
Optimize your members' healthcare experience, get business intelligence and develop new services by building a broad data-sharing strategy on a strong interoperability foundation. We help you lay the interoperability groundwork for digital business models that balance responsiveness and access with security and safety. We help you adapt data management strategies to delight, engage and retain members with experiences built on real-time data access. Enhance patient safety, streamline care coordination with providers and improve stakeholder experiences. Whatever its vision, our solution can help your organization achieve compliance while deriving maximum return on interoperability investments.

Regional and local health plans
Achieve interoperability compliance quickly and cost effectively while gaining capabilities to address shifting industry trends, member expectations and your evolving business objectives. Our SaaS products will help your organization gain sophisticated data access and management capabilities while simplifying your technology stack and securing predictable IT operations costs. Our products help streamline continuing compliance requirements, from meeting turnaround deadlines to managing privacy and consent rules and audit trails. Our secure architecture and proven application programming interfaces (APIs) will help your organization meet regulatory requirements.

Provider-owned health plans
Deploy interoperability strategies designed for your unique business structure, technology and objectives. We help your organization meet compliance deadlines, setting the stage for expansive data sharing across care delivery and health plan services – helping to improve care management and outcomes while optimizing medical costs. We have the technical, tactical and strategic experience to help your organization achieve its objectives within its timeline and resources. With our solution, you can deliver engaging experiences now and enhance them to ensure your organization competes effectively in the data-driven healthcare ecosystem.

A comprehensive, system-agnostic SaaS solution

Cognizant's consulting services and our modular SaaS products create an interoperability solution that can be customized to your organization's specific requirements. The TriZetto® Interoperability Adapter integrates with the TriZetto® Facets® and TriZetto® QNXT™ platforms.

It enables your organization to give members the power to control their health data and access it on demand through the app of their choosing. We provide the needed tools and capabilities, including those to support third-party developers. Our developer portal includes developer registration, access to a developer key as well as the API library and documentation required to build applications against our APIs), and an API sandbox for assessing apps without using member-protected health information.

The solution supports interoperability needs at scale, with configurable security, privacy and consent requirements. Your organization may deploy the entire solution or select components to meet its needs—and always with clear, predictable operating costs. We also track proposed and amended regulations and scenarios that could impact our products, integrating appropriate updates as needed.

Connected Interoperability Solution SaaS includes:

TriZetto® Interoperability Adapter
Integrates data from the Facets® and QXNT™ platforms and converts it to the HL7® FHIR® standard in real-time for use when responding to an interoperability request or for ingestion into sources like data lakes and data warehouses.

TriZetto® Interoperability Data Hub
Creates an enterprise master patient index (EMPI) and makes data from administrative and clinical systems available at scale. It ingests and stores raw, mastered and curated data to be orchestrated upon member request and retrieval.

TriZetto® Interoperability Privacy & Consent Engine
Delivers configurable functionality for members to select and approve personal representatives and for the plan to process, manage and audit consent records and disclosures and to govern the real-time release of information.

TriZetto® Interoperability API Gateway
Provides secure API management capabilities and supports developer and application registration. It delivers data access APIs and enables SMART on FHIR® with OAuth2.0 and OpenID Connect authentication for on-demand access to data from administrative and clinical systems by users, including other plans, providers, members and member-approved third parties.

Services that speed interoperability benefits

Complying with interoperability is a complex undertaking that involves multiple areas across the organization. Cognizant has the healthcare, digital engineering and technology depth and expertise to guide your organization through strategic scoping and planning, product implementation and service deployment. Our interdisciplinary consulting teams will partner with you from **initial planning to ongoing technical and business support**, so you can ensure your organization's interoperability solution remains aligned with regulatory requirements and its unique business needs. Connected Interoperability Solution services include:

Strategic support
Cognizant helps position your organization for a successful implementation, starting with an assessment of its technology technology environment, interoperability objectives and existing business plans.

Implementation services
Cognizant collaborates with your organization to establish and implement data and security policies, reintegrate and remediate data management feeds, translate data to the HL7® FHIR® standard, integrate systems, install products, and design member/patient education and awareness plans.

Conformance assessment services
Cognizant consulting, engineering and digital business experts help ensure your organization's interoperability strategy and investments support its future business objectives while help meet performance, security and regulatory requirements.

Transform interoperability compliance into a competitive edge

Modernizing business models and creating new sources of revenue will enable healthcare organizations to compete effectively with new industry players. Cognizant has the scale and orchestration capabilities required to deliver true interoperability, with end-to-end integration and data access, leaving your organization free to focus on developing differentiated value propositions and services based on new health data flows.

We help you develop new business strategies that mitigate the impact of interoperability on network design and reveal the benefits it offers. With our expertise, you can create new efficiency and value in post-compliance activities such as enrollment, member consent, primary care physician assignment, utilization and care management continuity and more.

Improve health outcomes, member satisfaction and business agility as your organization works to meet interoperability requirements with the TriZetto Connected Interoperability Solution.

For more information, visit cognizant.com/interoperability.

Get the 25-Point Interoperability Inspection Checklist

To help guide your organization's interoperability efforts through a comprehensive journey to compliance, we have assembled critical assessment areas into a 25-point checkpoint plan.

This tool is based on our two years of experience assisting early-adopting organizations apply the final rule. Apply these 25 checkpoints against your organization's interoperability initiatives to quickly gauge whether its plans are sufficiently comprehensive in scope and deep enough in detail to comply efficiently and with minimal business disruption.

About Cognizant

Cognizant (Nasdaq-100: CTSH) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Headquartered in the U.S., Cognizant is ranked 194 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at **www.cognizant.com** or follow us @Cognizant.

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