The Division of Financial Responsibility (DOFR) provides a required calculation currently used in the contracting process by health plans, physician organizations and hospitals to define which party is financially responsible for services rendered.

To ensure payment accuracy based on these DOFR agreements, healthcare payers and medical groups (IPAs) need to identify claims as to their assignment of financial risk prior to payment. This may also require claim analysis to ensure the payer assumes responsibility for only those items that are contractually required.

Additionally, there are times when the payer takes-on—either through the authorization process, or for specific providers—the financial risk for identified services.

The QNXT™ DOFR Module
Enables users to define and configure individual DOFR contractual relationships for the purpose of analysis and action during the claims adjudication process in order to reduce costs, enhance flexibility and improve efficiency.

Aligning Payment with DOFR Assignments
The QNXT DOFR Module for the QNXT core administration platform gives healthcare payers and medical groups the ability to pay claims by line-of-business, based on the DOFR. This module improves efficiency through easy-to-use DOFR configuration and maintenance processes—delivering the appropriate claims payment to the appropriate entity for those claim lines that are at-risk by the health plan or the medical group. This module reduces (and potentially eliminates) gray areas in defining which party has risk for a specific service. This module also makes the contractual relationship more efficient and may save your organization time and money by delivering advisory communications to the appropriate constituents at potential financial risk.
The QNXT DOFR Module is part of the Cognizant line of TriZetto Healthcare Products—a portfolio of software products that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve the member and patient experience.

**Additional Benefits**
The QNXT DOFR Module allows for more than just the mitigation of DOFR requirements:

- Includes an easy-to-use Interface that allows users to configure any defined DOFR
- Supports cost containment and cost certainty for all entities
- Provides new connections between the defined DOFR and contracts/benefit plans
- Permits intake of the assigned DOFR during the QNXT adjudication process
- Allows for DOFR override when requested (authorized) by the Health Plan or Medical Group
- Provides high quality measure/outcomes and reports the responsible entity on payment processing
- Can be a useful tool for provider contracting, financial management and claims administration of capitation/risk arrangements

**Reach your objectives faster**
In addition to the QNXT DOFR Module, we offer an extensive line of solutions and services that harness the power of digital to optimize your business. Achieve new levels of performance and efficiency with Digital Business, Digital Operations, and Digital Systems and Technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com.