



TriZetto® CareAdvance Provider®

Integrating Utilization Management Efficiencies into Provider Workflows

Utilization management initiatives are critical to achieving regulatory compliance and are an integral component of today's new provider reimbursement arrangements.

The challenge of streamlining UM processes while minimizing provider administrative burdens has created barriers to the adoption and effective application of UM programs. Program success depends upon how effectively utilization management can be integrated into existing provider workflows, and how quickly and easily UM functions can be performed.

Streamlining and Accelerating Workflows

CareAdvance Provider streamlines and accelerates the workflows associated with health plan and provider authorizations. The application offers health plans a pre-integrated connection to physicians' offices—enabling physicians to automate authorization processes with greater consistency and medical policy appropriateness. It reduces resources needed by enabling provider self-service and auto-approving most electronically submitted authorizations.

TriZetto® CareAdvance Provider®

- Increased Administrative Savings
- Reduced Cost of Care
- Enhanced Revenue Potential

CareAdvance Provider is part of the Cognizant line of TriZetto Healthcare Products—a portfolio of software products that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve the member and patient experience.

Care Advance Provider supports the Clinical CareAdvance® functionality within the CareAdvance Enterprise® suite - Cognizant's comprehensive care management solution. Benefits include:

- Increased administrative savings: Providers can create and manage authorization requests during the authorization process to eliminate plan costs associated with manually processing faxes and calls from providers.

- **Reduced cost of care:** Health plans can manage inpatient and outpatient utilization costs by systematically controlling the authorization process.
- **Enhanced revenue potential:** Win new business through enhanced utilization management capabilities, and retain existing physicians through improved satisfaction.

Automation for Efficiency and Satisfaction

In addition to capturing standard authorization data, the CareAdvance Provider application can be configured to automatically request additional information unique to a provider's needs. Health plans can easily add, view and extend inpatient and outpatient authorization requests for services.

Plans can also extend the guidelines and protocols defined in Clinical CareAdvance to automate authorizations and increase auto-approval rates. Pre-integration with Clinical CareAdvance makes provider and member data available in real-time, and physicians and medical staff can check eligibility and retrieve a member's clinical profile (continuity of care document or CCD standards) containing pertinent information from the care management application.

CareAdvance Provider enables automated, secure, bi-directional communication regarding authorization requests between health plans and physician offices to reduce phone calls and manual processes such as mail or fax. Providers can attach documents, images and files at the authorization-level within the care management system to provide additional relevant information.

Rapid Deployment

Both payers and providers require solutions that can be deployed quickly and function within existing processes and workflows. Integrated with the TriZetto CareAdvance Enterprise solution, CareAdvance Provider helps health plans streamline and automate case, disease, utilization and population management, and engages constituents via a single, comprehensive data platform.

Reach your objectives faster

In addition to TriZetto CareAdvance Provider, we offer an extensive line of solutions and services that harness the power of digital to optimize your business. Achieve new levels of performance and efficiency with Digital Business, Digital Operations, and Digital Systems and Technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com.

ABOUT COGNIZANT

Cognizant (NASDAQ-100: CTSH) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Cognizant's line of TriZetto Healthcare Products is a portfolio of software solutions that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve the member and patient experience. Headquartered in the U.S., Cognizant is ranked 230 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at www.cognizant.com or follow us @Cognizant.



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