Cognizant®

Data Sheet

TriZetto® TranZform® EngageProvider®

Improve provider relations with real-time access to plan and population data

Patients, providers and plan members are out of patience with healthcare processes that deliver incorrect, outdated or partial information, whether about preauthorization and eligibility or cost of care. These information gaps hurt engagement, create processing inefficiencies and add costs. Payers struggle to address this challenge because required data is locked in disparate—and disconnected–administrative and clinical systems. Yet, with digitally native competitors entering the industry, payers must streamline communications with providers to ensure patients and members receive the intelligent, personalized data, insights and experiences they expect.
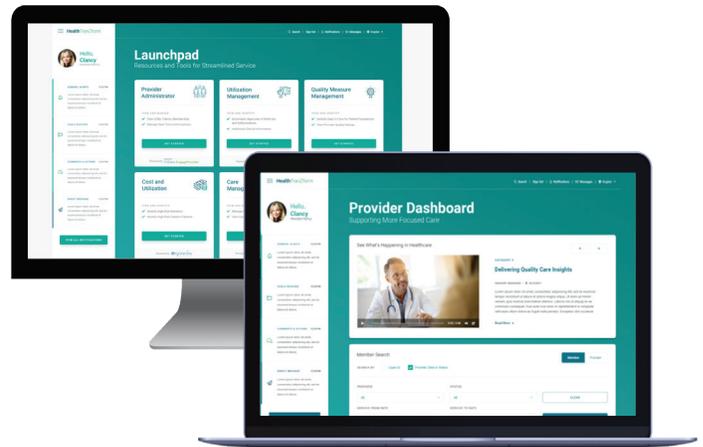
TriZetto® TranZform® EngageProvider®, a cloud-based component of the TranZform® Portals and Systems of Engagement powered by the TranZform® Platform, enables your organization to offer providers leading-edge claims management tools built on real-time access to data in your core systems. Equipped with TranZform EngageProvider, your organization enables providers to more easily access claims and clinical data with self-service tools. In turn, providers can supply patients with accurate information. The results are reduced gaps in care, better health outcomes and provider quality ratings, and lower costs of service for your organization.

Deliver Better Service to Providers in Real Time

Through the TranZform EngageProvider portal, providers may access patient eligibility, benefits, claims and clinical data in real-time through a provider-centric dashboard and intuitive workflows and tools. Accurate, up-to-the-minute data drawn from multiple systems ensures providers give patients accurate benefits information. Insights from embedded analytics help providers make optimal care decisions, close care gaps and improve patient experiences.

TranZform EngageProvider is pre-integrated with TriZetto core adjudication systems and easily connects to other core systems via Application Programming Interfaces (APIs) built into our underlying data orchestration layer, the TranZform Platform. The API-rich TranZform Platform eliminates custom batch integrations, expensive software upgrades and integration maintenance. It powers smooth, real-time bidirectional data flows that enable TranZform EngageProvider to help your organization:

- **Improve quality of care while reducing its cost** by streamlining communication with providers through a single access point offering a complete, integrated view of patients as well as actionable clinical insights to improve care decisions.

- **Ensure members and patients receive better experiences** by giving providers access to real-time eligibility and authorization data to answer patient questions quickly and inform decisions about efficient use of member benefits.

- **Create pricing transparency and member satisfaction** with claim estimates based on real-time member plan information that providers may offer at the point of care.

- **Streamline clinical and administrative workflows** with the TranZform EngageProvider administrative portal and LaunchPad. The administrative portal streamlines claims management by enabling access to data from one or many payers.

- **Gain organization efficiencies** through the EngageProvider LaunchPad, powered by the TranZform Platform, with real-time comprehensive views of data in critical systems across the provider organization, customized to provider specifications and accessible with a single logon.

From revenue cycle management to population health to value-based care metrics access, access multiple systems through the simple, yet powerful EngageProvider LaunchPad and find efficiencies across your practice. Enable access to eligibility, authorization, benefits, and claims estimate data in real time through the intuitive TranZform EngageProvider administrative portal to streamline your workflows.

- **Drive better population health management** by delivering actionable clinical insights through the portal that providers may use to identify at-risk patients and populations and intervene appropriately.

- **Decrease cost of service** by supplying robust self-service tools that give providers on-demand access to all plan information, adjudication information updates, claims status, patient benefits and more.

Offer Engaging Provider Services While Cutting Costs with TranZform EngageProvider

Ensure providers can offer plan members and patients personalized, intelligent experiences while streamlining their own processes. For more information about delivering real-time integrated views of patients through the TranZform EngageProvider system of engagement, visit www.cognizant.com.

About Cognizant Healthcare

Cognizant's Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry's most pressing IT and business challenges —from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. For more information, visit www.cognizant.com/healthcare.

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