



# TriZetto<sup>®</sup> Connected Interoperability Solution

**Cognizant<sup>®</sup>**

## Engage members, retool business models and build new competitive advantage while complying with federal data interoperability rules.

Interoperability done strategically can help your organization position itself for success in the emerging consumer-driven health industry. The TriZetto® Connected Interoperability Solution can help you improve plan administration, drive new member engagement and innovate new business models while helping you comply with interoperability.

Cognizant partners with you to deliver strategic consulting services and powerful software-as-a-service (SaaS) products that support your organization to:

### Meet requirements

- Deploy an interoperability solution customized to the specific needs of your organization, implementing only the SaaS products and service offerings you require.
- Satisfy on-demand data access, security and privacy requirements and build processes that leverage new data flows, such as incorporating data-sharing consent into new member enrollment processes.
- Minimize the cost and complexity of integrating disparate data and systems with a comprehensive approach built on Cognizant's expertise across the entire IT landscape.

### Identify opportunities

- Maintain and grow market share by delivering differentiated member experiences, such as smart benefit selection at enrollment and immediate care management classification based on their health history with other payer organizations.
- Enhance relationships with providers by streamlining preauthorization and utilization management through improved data flows and automation.

Cognizant's solution pairs modular SaaS products with industry-leading consulting to turn interoperability compliance into a strategic asset for your organization.

- Improve the cost of care by increasing coordination and efficiency of care delivery and providing access to reliable healthcare information.
- Enable faster and more accurate collection and interpretation of public health data, benefitting the entire healthcare ecosystem.
- Streamline existing point-to-point integrations and reduce administrative expenses by utilizing new interfaces designed to follow the HL7® FHIR® standard.

## A comprehensive, system-agnostic SaaS solution

Cognizant consulting services combined with modular SaaS products create an interoperability solution customized to your organization's specific requirements. The TriZetto® Interoperability Adapter integrates with TriZetto® Facets® and TriZetto® QNXT™, while the system-agnostic design of the TriZetto® Interoperability Data Hub, TriZetto® Interoperability Privacy & Consent Engine and TriZetto® Interoperability API Gateway works with any core administrative system or clinical system and easily scales to meet evolving business requirements and growth.

The solution helps support interoperability needs at scale with configurable security, privacy and consent requirements. Your organization may deploy the entire suite or select components to meet your needs.

### The TriZetto Connected Interoperability Solution SaaS products include:

#### TriZetto Interoperability Adapter

Integrates data from TriZetto Facets and QXNT platforms and converts it to the HL7® FHIR® standard in real time for use when responding to an interoperability request or for ingestion into sources like data lakes and data warehouses.

#### TriZetto Interoperability Data Hub

Creates an Enterprise Master Patient Index (EMPI) and makes data from administrative and clinical systems available at scale by ingesting and storing raw, mastered and curated data to be orchestrated upon patient request and retrieval.

#### TriZetto Interoperability Privacy & Consent Engine

Will be a configurable data processing tool that delivers the functionality needed to support and manage consent and to enforce the privacy requirements of state and federal regulators and organization-specific rules. It also supports audits of privacy and consent records.

#### TriZetto Interoperability API Gateway

Provides secure API management capabilities, supports developer and application registration, delivers data access APIs and enables SMART on FHIR® with OAuth2.0 and OpenID Connect authentication for on-demand access to data from administrative and clinical systems by users, including other plans, providers, members and member-approved third parties.

## Services that speed interoperability's benefits

Complying with interoperability is a complex undertaking involving multiple areas across your organization. Cognizant has the healthcare, digital engineering and technology depth and expertise to guide you through strategic scoping and planning, product implementation and service deployment. Cognizant's interdisciplinary consulting teams will partner with you from initial planning to ongoing technical and business support to help ensure your interoperability solution supports regulatory requirements and aligns with your unique business needs. Cognizant Interoperability Services include:

- **Strategic support:** Starting with an assessment of your technology environment, interoperability objectives and existing business plans, Cognizant helps position your organization for a successful implementation.
- **Implementation services:** Cognizant collaborates with you to establish and implement data and security policies, reintegrate and remediate data management feeds, translate data to the HL7® FHIR® standard, integrate systems, install products, and design member/patient education and awareness plans.

- **Conformance assessment services:**  
Cognizant consulting, engineering and digital business experts will help ensure your interoperability strategy and investments support your future business objectives while helping to meet performance, security and regulatory requirements.

## Transform interoperability compliance into a competitive edge

Modernizing business models and creating new sources of revenue will enable healthcare organizations to compete effectively with new industry players. Cognizant has the scale and

orchestration capabilities required to deliver true interoperability with end-to-end integration and data access, leaving your organization free to focus on developing differentiated value propositions and services based on new health data flows.

Improve health outcomes, member satisfaction and business agility as your organization works to meet interoperability requirements with TriZetto Connected Interoperability Solution. For more information, visit [cognizant.com](http://cognizant.com).

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### About TriZetto Healthcare Products

We help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care, and improve the member and patient experience. Our extensive line of solutions and services harnesses the power of digital to optimize your business. Visit us at [www.cognizant.com/trizetto](http://www.cognizant.com/trizetto) for more information.

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### About Cognizant

Cognizant (Nasdaq-100: CTSH) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Headquartered in the U.S., Cognizant is ranked 194 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at [www.cognizant.com](http://www.cognizant.com) or follow us [@Cognizant](https://twitter.com/Cognizant).

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