Cognizant Digital Systems & Technology

Cognizant remote collaborative solutions on AWS Cloud

Improve communication and collaboration with next-generation digital technologies.

Transforming end-user collaboration

Amidst the COVID-19 pandemic, we have all become acutely aware of the need to communicate and collaborate remotely. Today, companies are facing increased disruptions due to cancelled or postponed trainings, meetings and other collaborative events due to the pandemic. Organizations need to integrate discrete communication and collaboration systems and tools to build a single platform that enables individuals and teams to collaborate effectively in a remote work environment.

Cognizant can help your organization create an environment that mirrors users' on-site office experience while empowering them to team up effectively and remotely without losing productivity or efficiency.

Delivering a robust platform for collaboration

Cognizant offers two solutions that accelerate your adoption of Amazon Web Services (AWS) cloud-based collaborative platforms:

- **Cognizant Communications Service on Cloud helps** you enable effective communication and seamless collaboration among remote employees, partners and customers. Leveraging Amazon Chime, this offering helps your enterprise with business messaging, calling, video meetings, and virtual trainings and events. The comprehensive offering covers greenfield deployment, existing platform migration and managed services in an as-a-service model.

  - **Amazon Chime** is a communications service that lets your users meet, chat and place business calls inside and outside the

organization, all within a single application. Your developers can use the same communication infrastructure and services that power Amazon Chime and add audio calling, video calling and screen-sharing capabilities directly to the organization's applications using the Amazon Chime SDK.

Key benefits

- **Communicate flexibly:** Choose the best communication channel for your business—meetings, chat and business calling or Voice Connector to direct voice traffic over the internet—with the flexibility and freedom to scale up or down as needed.

- **Simplify communication with a single app:** Switching between applications isn't necessary to collaborate; you can go instantly from a chat to a call, share screens and even invite more people to join a meeting.

- **Pay only for what you use:** Pay-per-use pricing lets you pay for features you use on the days that you use them. With pay-per-use pricing there's no upfront investment or long-term contracts. You can switch between free basic features and pro features that include a charge.

- **Cognizant Content Collaboration Service on Cloud** helps your organization enable a secure collaboration environment by leveraging Amazon WorkDocs. This content collaboration offering helps your users easily share content with teams and invite external users for cross-organizational collaboration. A real-time activity feed lets users track site-wide collaboration actions by file, folder or user.

- **Amazon WorkDocs** is a fully managed, secure content creation, storage and collaboration service. With Amazon WorkDocs, it's easy to create, edit and share content and access it from anywhere on any device. The solution makes it easy to collaborate with others and share content, provide rich feedback and collectively edit documents.

Key benefits

- **Reduce costs:** With pay-as-you-go pricing, you only pay for the active user accounts on your site. Launch content directly from Windows File Explorer, Mac Finder or Amazon WorkSpaces without consuming valuable local disk space.

- **Secure your content:** Add content-rich features to your web and mobile interfaces. Use AWS SDK's user- and admin-level capabilities to integrate with business tools such as antivirus and malware detection applications.

Why Cognizant?

Cognizant works with global enterprises to build robust, modern and secure digital platforms on AWS Cloud. Remote productivity solutions from Cognizant and AWS enable you to meet the precise needs of a remote workforce while accelerating innovation and improving operational agility. As an AWS Partner Network Premier Consulting Partner, Cognizant can streamline your digital transformation and unlock new business opportunities.

To know more, visit https://www.cognizant.com/cognizant-digital-systems-technology/cloud-enablement-services/aws-cloud

About Cognizant

Cognizant (Nasdaq-100: CTSH) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Headquartered in the U.S., Cognizant is ranked 194 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at www.cognizant.com or follow us @Cognizant.

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