Data Sheet

TriZetto® Touchless Authorization Processing (TTAP)

Reduce Costs and Improve Patient Experiences with Automated Authorization

Patient-centric care has no room for administrative authorization nightmares. Using digital prior-authorization solutions saves time and money and delivers better patient experiences.

TriZetto® Touchless Authorization Processing (TTAP) is a proven, effective tool that enables payers and providers to streamline authorization workflows. The application provides a real-time, cloud-based prior authorization portal that automates the request and approval process while ensuring all approvals follow established guidelines. TTAP enables providers to save significant costs and speed responses to patients by eliminating much of the work, analysis and time required to manually coordinate and manage authorization requests and approvals.

TriZetto® Touchless Authorization Processing offers these benefits:

- Improves patient and provider satisfaction by returning pre-authorization responses in minutes instead of days.
- Reduces high administrative costs by greatly reducing phone, fax and mail.
- Generates additional time and cost savings by freeing skilled professionals to work on higher priority tasks.
- Decreases claims volume by supporting more rapid access to care and improving patient health.
- Enhances approval accuracy by adhering to established guidelines and criteria.

Support for Standard Guidelines

TTAP uses advanced digital technology to dramatically enhance authorization accuracy and efficiency by approving only those referral requests that meet established criteria and clinical rules. TTAP supports NCD, LCD, InterQual, MCG, ODG and custom clinical guideline sets. The system also flags authorizations requiring manual intervention to enable more timely resolution.
Real-World Results with TTAP

The New England Healthcare Exchange Network reduced cycle time from six days to just 15 minutes using TTAP to fully automate 82 percent of its prior authorization requests.

Learn More

Contact a Cognizant representative today at cognizantprovider@cognizant.com to learn more about the TriZetto TTAP solution and how it improves patient experiences while reducing costs and improving processes.