

## **COGNIZANT WEBSITE PRIVACY STATEMENT**

This Privacy Statement was last updated on December 28, 2018.

Cognizant Technology Solutions Corporation and its affiliated companies ("Cognizant" "we" or "us") are firmly committed to protecting your privacy. You should understand what we do with personal information we collect when you visit this website (cognizant.com), our country-specific sites or any other websites to which this Cognizant Website Privacy Statement ("Privacy Statement") applies (collectively, the "Sites"). The data controller collecting and processing the personal information provided by a visitor to the Sites is Cognizant Technology Solutions Corporation, 500 Frank W. Burr Blvd., Teaneck, New Jersey, 07666, United States of America.

We may supplement this Privacy Statement to address specific situations. All supplemental notices should be read together with this Privacy Statement.

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## 1. How we collect your personal information

We may collect the following personal information relating to you:

- You do not need to register to use the Sites. However, if you voluntarily register with a Site or submit your personal information to one or more of our Sites in order to receive information from us (e.g., copies of white papers, investor kits, alumni correspondence) or to attend conferences or web sessions organized by us, or if you contact us using the forms or contact details on one of our Sites, or if you log into certain Cognizant web-based applications, you may provide us your identity information and contact details (i.e., your first and last name, physical address, telephone number, e-mail address), professional details (professional title, seniority level, employer, department, your expertise, administrative assistant's name or contact information), the name and contact details of your emergency contact (if you sign up to attend events conducted by our marketing teams), your LinkedIn account details (if you log into Cognizant applications such as Cognizant Connections), your marketing preferences, and other personal data that you may wish to share with us.
- As applicable, we may also collect your data if you seek employment with us. For information about employment-related data collection practices, please review our Associate Privacy Notice.
- The Sites automatically collect certain technical information relating to the device you use to visit the Sites. Specifically, we use cookies, web beacons and similar technologies to help us understand your activity on the Sites. A "cookie" is a small piece of data that a website can send to your browser, which may then be stored on your device. Data that we collect automatically includes your internet protocol ("IP") address, location, your device's identification information, and the actions taken on any of our Sites (e.g., links that you click) as well as other sites that you may visit. For further information on the cookies and similar technologies we use on our Sites and why we use them, please review our Cookie Notice.

We sometimes collect anonymous information from visits to the Sites. Anonymous information (or click stream data) refers to information that does not and will not directly or indirectly reveal your identity, e.g., aggregated data relating to all of our website visitors. We may use this data to analyze trends and statistics and to help us provide you with a better experience using our Sites.

If you provide us with personal information of third parties (such as the details of your administrative assistant or your emergency contact), you agree to: (a) notify each individual before sharing their personal information with us, (b) explain that their personal information will be processed in accordance with this Privacy Statement, and (c) obtain their consent, where appropriate.

# 2. Why we need to collect your personal information

To the extent permitted by applicable law, we use your personal information for various purposes, such as to:

 provide you with the products, services and information that you have requested, including providing copies of white papers, investor kits, and where applicable, processing orders;



- manage and maintain our relationship with you, including responding to an inquiry, question or comment made by you and providing you with other customer support;
- allow you to participate in an event organized or promoted by us and/or our business partners;
- communicate important notices to you, such as information about changes to this Privacy Statement, our Sites, and service updates;
- carry out analytics and market research and internal reporting to enable us to plan, develop and improve our Sites, our products, services and marketing activities. (For example, we may use your IP address to help diagnose problems with our server, to administer the Sites, to refine the Sites based on which features people use most often, to help identify Site users (such as you) and gather general demographic information about Site users.);
- inform you of our new products, services and events that we think you will find valuable
  by sending promotional messages via email, SMS, phone, post and/or other similar
  communications means. (If you would prefer not to receive these communications,
  simply follow the unsubscribe instructions on the promotional communications that you
  receive or contact us as described below.);
- create a profile about you to help us personalize our communications to you, including
  to ensure that you receive relevant marketing communications based on your actions
  on a particular Site or your geographic location based on your IP address; and
- prevent and detect unlawful behavior, and protect or enforce our legal rights, for example defending us in case of legal disputes.

#### 3. To whom we give your personal information

We do not sell or transfer your personal information to anyone outside the Cognizant group of companies. However, we may need to disclose your personal information to third parties in the following instances:

- Other Cognizant group companies. Cognizant is a global company and your personal information may be shared with or accessed by other companies within the Cognizant group who will use your personal information for the purposes and in a manner set out in this Privacy Statement.
- Service providers. We will disclose your personal information to companies that provide services to us, such as companies that assist us in operating our Sites and vendors that assist us with marketing campaigns. The service providers are required to keep your personal information confidential and are not permitted to use your personal information for any other purpose than to carry out the services they are performing for us.
- Third parties to meet applicable legal requirements. We may need to disclose your
  personal information to a third party if it is necessary to comply with a legal obligation
  or the decision of a judicial authority, a public authority or a government body, or if
  disclosure is necessary for national security, law enforcement or other public interest.



- Business partners. We will disclose your personal information to our business partners
  if it is necessary for providing products and services to you, such as for certain software
  and related services.
- Third parties in connection with a business sale. If we make a sale or transfer of assets, or are otherwise involved in a merger or business/asset transfer, we may transfer your personal information to one or more third parties as part of that transaction.
- Other third parties with your consent. We may also share your personal information with other third parties when you separately consent to such sharing.

## 4. International transfers of your personal information

Due to the global nature of Cognizant's business, your personal information may be shared, disclosed and transferred between the various Cognizant group companies and other third parties (as described in the above section on To whom we give your personal information) where such transfers are required for legitimate business reasons. Such entities may be located outside your country of residence. The level of protection for personal information is not the same in all countries, however, we will take reasonable steps and implement measures as described in this Privacy Statement to keep your personal information secure.

## 5. How long we retain your personal information

Your personal information will be retained only for so long as reasonably necessary for the purposes set out in this Privacy Statement in accordance with applicable laws, including for the purposes of satisfying any legal, regulatory, accounting or reporting requirements.

## 6. How we protect your personal information

Cognizant implements appropriate security measures designed to prevent unlawful or unauthorized processing of personal information and accidental loss of or damage to personal information. The data collected via our Sites is stored in a secure server with our ISP who will take periodic backups of such data.

#### 7. Children's privacy protection

The Sites are not intentionally targeted to, or intended for, children under the age of 13. We do not knowingly collect data relating to children.

## 8. Controlling your personal information

If you would like to exercise your right to modify or remove your personal information from our database or request a copy of your personal information (to the extent these rights are provided by law), you can send us an e-mail at SAR@cognizant.com. For your protection, we may need to verify your identity before fulfilling your request. We will respond as soon as reasonably practical and within the time frame specified by applicable law. We reserve the right to deny your request based on applicable law and will inform you if we do so.

## 9. Links and Third Parties

The Sites contain links to other websites, including sites controlled by third parties independent of us. Cognizant is not responsible for the privacy practices or the contents of such websites.



We encourage you to read the privacy statements of such websites before providing any personal information to them. We do not take responsibility for the opinions of third parties expressed on or through our Sites.

#### 10. Contact Us

Any questions, concerns or complaints about our processing operations and our commitment to this Privacy Statement should be addressed to Cognizant's Data Protection Officer at DataProtectionOfficer@cognizant.com. In addition to contacting us, in certain countries you have the right to lodge a complaint with your local data protection authority if you so choose.

You can also write to us at:

Cognizant Technology Solutions Corporation Attention: Data Protection Officer 500 Frank W. Burr Blvd., 3<sup>rd</sup> Floor Teaneck, New Jersey 07666 United States of America

You may also write our Data Protection Officer using your local office address. A list of local offices can be found on the "Worldwide" tab accessible here.

## 11. Changes to this Privacy Statement

We may change and update this Privacy Statement from time to time. Any changes to our Privacy Statement will be posted on this page.



# Annex: Additional information for individuals based in the European Economic Area ("EEA Annex")

This EEA Annex complements and supplements the main body of the Privacy Statement and covers the processing of personal information relating to individuals located in the European Economic Area ("**EEA**"). In case of any conflicts between the main body of the Privacy Statement and the EEA Annex, the EEA Annex will have precedence.

The main purpose of the EEA Annex is to provide information about our data processing activities in compliance with Regulation 2016/679, also known as the General Data Protection Regulation ("GDPR").

Cognizant is the controller and responsible for personal information processed in or relating to individuals resident in the EEA. Our contact details are: 500 Frank W. Burr Blvd., 3<sup>rd</sup> Floor, Teaneck, New Jersey 07666, Attention: Data Protection Officer.

We will notify you of any material changes or additions to this Privacy Statement and will provide you with a copy of any amended Privacy Statement(s) by use of your e-mail address provided to us, or by any other suitable means.

If you have any questions relating to this EEA Annex or our processing of your personal information, please contact our Data Protection Officer at: dataprotectionofficer@cognizant.com.

Purposes and legal bases for processing your personal information
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## A. Purposes and legal bases for processing your personal information

To the extent permitted by applicable law, we use your personal information for the purposes identified in the main body of the Privacy Statement based on the following legal grounds:

- <u>Contractual necessity</u>. Where it is necessary to enter into a contract with you for the
  provision of our products or services or to perform our obligations under that contract.
  If you do not provide us with your personal information for processing as described
  below, we may not be able to provide the service, product or information requested.
- <u>Our legitimate interests</u>. We may process your personal information where it is necessary for our legitimate interests as a company, including to manage, promote and improve our business and manage our risk.

Purposes	Legal Grounds
Provide requested products, services and information, e.g., copies of white papers, investor kits, and process orders.	Contractual necessity
Provide customer support, e.g., respond to inquiries, questions or comments.	Contractual necessity Legitimate interests
Organize and allow participation in an event.	Contractual necessity Legitimate interests
Communicate important notices, such as information about changes to this Privacy Statement, our Sites and service updates.	Contractual necessity Legitimate interests
Carry out analytics, market research and internal reporting to plan, develop and improve our Sites, products, services and marketing activities.	Legitimate interests
Create user profiles to personalize our products, services, and marketing communications.	Legitimate interests Consent
Send promotional messages via email, SMS, phone, post and/or other similar communications means.	Consent or legitimate interests depending on the marketing activity and method  Note. If you would prefer not to receive these communications, simply follow the unsubscribe instructions on the promotional communications that you receive.
Prevent and detect unlawful behavior, and protect or enforce our legal rights.	Contractual necessity Legitimate interests



#### B. Transfers outside of the EEA

Where Cognizant transfers your personal information internationally, which may include transferring personal information outside of the EEA (such as the United States and India), Cognizant will comply with applicable legal requirements. Where required, we will sign a data transfer agreement with the recipient of the personal information, which in the case of EEA, originating personal information may include the Standard Contractual Clauses.

## C. Your rights under the GDPR

You have the following rights with respect to your personal information that we process, subject to conditions and restrictions set out in the applicable laws:

- to learn whether your personal information is processed by us and to request a copy of your personal information and information relating to the processing of your personal information:
- to request the correction of any inaccurate or incomplete personal information;
- to request the erasure of your personal information or the restriction of the processing of your personal information;
- to object to our processing of your personal information;
- to withdraw consent you have given;
- under certain circumstances to demand data portability; and
- to lodge a complaint with the applicable data protection supervisory authority.

To exercise your rights to the extent allowed under applicable law, please email SAR@cognizant.com.

#### D. How long we retain your personal information

Your personal information will be retained only for so long as reasonably necessary for the purposes set out in this Privacy Statement in accordance with applicable laws, including for the purposes of satisfying any legal, regulatory, accounting or reporting requirements.

