



Cognizant
ClaimSphere[®] Clinical+

Enabling payer-provider collaboration
to improve the quality of care

Cognizant provides end-to-end healthcare quality improvement services and its population health registry platform. Cognizant ClaimSphere® Clinical+ is focused on helping Payers and Providers navigate the value-based shift and drive overall Quality Improvement.

Cognizant ClaimSphere Clinical+ is a point-of-care platform that facilitates clinical data acquisition, exchange of patient level detailed analytics and engages providers leading to faster care gap closure, operational efficiencies, better patient outcomes, cost savings and improved quality of care.

ClaimSphere Clinical+ is Cognizant's digital initiative to improve nation's health by navigating the shift from a volume-based provider-centric system to a patient-centric, learning health system. It is a cloud-based SaaS offering aligned to National and interoperability standards such as eCQM, QRDA and FHIR, promoting evidence-based clinical processes at all point of care. It is also a configurable workflow driven solution that enables health insurance payers to acquire member clinical data from provider site prospectively.

ClaimSphere Clinical+ enables health plans in timely acquisition of clinical data, closer monitoring of gaps in care improving efficiencies and eventually chart an evidence-based performance driven provider incentive program. Thus, ClaimSphere Clinical+ helps align the payer and provider value-based contracts with quality improvement initiatives to maximize revenue.

SOLUTION HIGHLIGHTS

Population Health Registry & Quality Improvement	Supplemental Clinical Data Acquisition	Advanced Analytics	Payer-Provider Collaboration
Helps assign accountable ownership of quality measures to providers and empowers them with real-time actionable insights on patient-level gaps in care.	Provides an efficient process for collecting and analyzing medical records from provider community.	Detailed actionable Insights to improve quality of care.	Enables seamless connectivity and secure health data exchange.
<ul style="list-style-type: none"> ✓ Quality improvement projects for various value-based programs like HEDIS®, CMS Stars, and State-specific QI initiatives ✓ Aligned to NCQA ECDS Framework ✓ Admin, Hybrid, eCQM measures support with option for measure extensibility and customization ✓ Clinical data integration with admin claim data for accurate HEDIS® Measure and Star Rating 	<ul style="list-style-type: none"> ✓ End-to-end workflow management from assignment, data collection to validation ✓ Workflow customization ✓ Multi-level data quality checks ✓ Auto abstraction ✓ Measure specific guidelines ✓ Real-time compliance monitoring 	<ul style="list-style-type: none"> ✓ Real-time tracking of supplemental clinical data acquisition and provider performance ✓ Care gaps prioritization based on quality impact ✓ Performance benchmarks based on peer comparison analytics ✓ Productivity tracker 	<ul style="list-style-type: none"> ✓ Adherence to healthcare standards: FHIR and QCDR ✓ Aligned to NCQA Electronic Clinical Data System Reporting ✓ eCQM (Electronic Clinical Quality Measures) certified ✓ Native pseudo claim generation for integration with HEDIS® Engine
▼	▼	▼	▼
Improved quality of care, quality rating and financial performance through accurate clinical data collection	Faster care gap closure and real-time compliance, quality rating updates	Provider performance analytics and benchmarking to improve quality of care	Increased cost savings through automatic data collection and real time compliance updates

Key Benefits are:

QUALITY IMPROVEMENT

Value-Based Programs

ClaimSphere Clinical+ can be configured for different value-based programs like HEDIS®, P4P and STAR and can scale-up for MIPS and APMs. Quality Improvement (QI) projects can be created for each of the value-based programs and can be tracked for compliance and completion. Physician groups and physicians can be assigned ownership for these QI projects and their performance can be monitored. Custom value-based programs can also be created in ClaimSphere Clinical+.

Measures and Extensibility

ClaimSphere Clinical+ supports Admin, Hybrid HEDIS® Measures. It can also support clinical measures and is aligned to NCQA Electronic Clinical Data System (ECDS) Reporting Framework. With more than 500+ measures in its measures repository, ClaimSphere Clinical+ can be extended to support additional quality and state specific measures.

Accurate Data Collection for Improved quality ratings

ClaimSphere Clinical+ helps in integration of clinical data with admin claims data, helping in accurate HEDIS® Measure rate computation and STAR rating.

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

SUPPLEMENTAL CLINICAL DATA ACQUISITION

End-to-End Workflow Management

ClaimSphere Clinical+ comes with built in workflows for care gaps assignment, abstraction and review. Workflows have been designed to ensure accurate collection of data and for faster care gap closure and can be customized as per the requirement.

Data Quality Checks

ClaimSphere Clinical+ has multi-level checks to ensure quality of data and provides data quality snapshot which aids in accurate computations, care gap identification and closure and improved measure rate.

Data Collection

ClaimSphere Clinical+ comes with intuitive abstraction UI which provides access to care gaps of a member. Medical charts can be uploaded and accessed simultaneously to extract the relevant clinical data for care gap closure. It

also provides the physicians and the nurses with the real time compliance status of each care opportunity even when they are in the data collection phase, thereby leading to effective and faster care gap closure.

Education

ClaimSphere Clinical+ provides the users with measure specific education material. Guidelines for every measure is contextually placed in the UI to improve productivity and reduce error rates, leading to faster care gap closure.

Validation

ClaimSphere Clinical+ provides the complete view of abstracted Clinical data and the ability to review and approve the collected data. This helps in improving data acquisition accuracy.

ADVANCED ANALYTICS

High Impact Analytics

ClaimSphere Clinical+ can help identify the different entities (physicians, physician groups or IPA's) that can have maximum influence or impact on quality ratings. This can help the users in prioritizing the care opportunities based on the impact on quality ratings.

Performance Analytics

ClaimSphere Clinical+ provides an ability to perform analytics and stratify the care opportunities across member, measure, physician office or IPA. It provides a clear snapshot of provider performance supported by peer comparison and acts as a motivating factor for physicians to improve their quality rating.

INTEGRATION & INTER-OPERABILITY

HEDIS® System Integration

ClaimSphere Clinical+ comes with native capability of pseudo claim generation for integration with HEDIS® systems. Clinical data captured in ClaimSphere Clinical+ gets converted to a pseudo claim which can then be consumed by a HEDIS® engine. This helps in real time compliance and quality rating updates in quality systems.

Aligned with NCQA ECDS Framework

ClaimSphere Clinical+ is aligned with NCQA ECDS (Electronic Clinical Data System) Reporting Framework. It can consume CCD (Continuity of Care Documents) from EHR's. Providers can upload Continuity of Care Documents into ClaimSphere Clinical+ and rates can be computed for those measures.

QUICK TAKE

BUSINESS ADVANTAGES IN BRIEF

Cognizant ClaimSphere Clinical + enables enhanced Payer-Provider collaboration to:

- Improve revenue and increase cost savings participating in various value-based initiatives
- Improve quality ratings
- Track clinical data acquisition and provider performance in real-time
- Improve quality of care and member retention
- Close care gaps faster

LETS GET STARTED

For more information on how Cognizant ClaimSphere Clinical+ can help your organization, email smartserv@cognizant.com

ABOUT COGNIZANT

Cognizant (Nasdaq-100: CTSH) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Headquartered in the U.S., Cognizant is ranked 195 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at www.cognizant.com or follow us [@Cognizant](https://twitter.com/Cognizant).



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