TriZetto® Touchless Authorization Processing (TTAP)

Reduce costs and improve patient experiences with automated authorization.

Patient-centric care has no room for administrative authorization nightmares. Using digital preauthorization solutions saves time and money and delivers better patient experiences.

TriZetto® Touchless Authorization Processing (TTAP) is a proven, effective tool that enables payers and providers to streamline authorization workflows. The application provides a real-time, cloud-based preauthorization portal that automates the request and approval process while ensuring all approvals follow established guidelines. TTAP enables providers to save significant costs and speed responses to patients by eliminating much of the work, analysis and time required to manually coordinate and manage authorization requests and approvals.

Support for standard guidelines
TTAP uses advanced digital technology to dramatically enhance authorization accuracy and efficiency by approving only those referral requests that meet established criteria and clinical rules. TTAP supports InterQual and many of custom clinical guidelines, such as NCD, LCD. The system also flags authorizations that require manual intervention to enable more timely resolution.

TriZetto® Touchless Authorization Processing offers these benefits:

- Improves patient and provider satisfaction by returning preauthorization responses in minutes instead of days.
- Reduces high administrative costs by greatly reducing phone, fax and mail.
- Generates additional time and cost savings by freeing skilled professionals to work on higher priority tasks.
- Decreases claims volume by supporting more rapid access to care and improving patient health.
- Enhances approval accuracy by adhering to established guidelines and criteria.
Real-world results with TTAP
TTAP can reduce authorization time from days or hours to minutes, which allows users to reallocate headcount to other high-priority initiatives. One Healthcare Exchange Network client reduced cycle time from six days to just 15 minutes using TTAP to fully automate 82% of its preauthorization requests.

Learn more
For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency, and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com/trizetto.

About Cognizant
Cognizant’s Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry’s most pressing IT and business challenges—from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. For more information, visit www.cognizant.com/healthcare.